

State of Louisiana

AREA AGENCY ON AGING FOUR-YEAR AREA PLAN

A Comprehensive Coordinated Service System for Older Persons in Louisiana

Cajun Area Agency on Aging

JULY 1, 2019 – JUNE 30, 2023
(Fiscal Year 2020 – Fiscal Year 2023)

Submitted to:

Office of the Governor

Office of Elderly Affairs

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SUBMITTAL PAGE

(☒) 4-year Plan for July 1, 2019 – June 30, 2023

(☐) Area Plan Update for July 1, 20 - June 30, 20

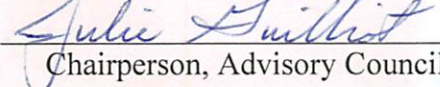
(☐) Area Plan Amendment (Date):

This Area Plan for programs on aging is hereby submitted for the Cajun Area Agency on Aging, Inc. planning and service area. The Cajun Area Agency on Aging assumes full responsibility for implementation of this plan in accordance with requirements of the Older Americans Act (OAA) and Regulations; laws and rules of the State of Louisiana; and policies and procedures of the Governor's Office of Elderly Affairs.


This plan includes all information, goals and objectives, and assurances required under the Governor's Office of Elderly Affairs Area Plan on Aging format, and it is, to the best of my knowledge, complete and correct.

Signature:  Date: 10-11-18
Area Agency Director

The Area Agency on Aging Advisory Council has participated in the development and final review of the Area Plan.

Signature:  Date: 10/11/18
Chairperson, Advisory Council

The Board of Directors of the sponsoring agency has reviewed this plan and Submittal Page. It is understood that we are approving all sections of the Plan. We are satisfied that the plan is complete, correct, and appropriately developed for our planning and service area.

Signature:  Date: 10/11/18
Chairperson, Board of Directors


Signature:  Date: 10/11/18
Secretary, Board of Directors

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Section 1

Mission Statement

The mission of the Governor's Office of Elderly Affairs states, "To serve as the focal point for the development, implementation, and administration of the public policy for the State of Louisiana, and address the needs of the state's elderly citizens." Following suit, Cajun Area Agency on Aging's mission is, "To improve the quality of life of older adults and to assist those individuals in achieving maximum levels of health, independence and productivity, with special attention given to low income minorities and those with the greatest economic and social needs."

Executive Summary:

Cajun Area Agency on Aging, Inc. is mandated by the Louisiana Governor's Office of Elderly Affairs to produce a four-year "Area Plan" for aging services. This plan is required to: 1) assess the present and projected needs of older adults, 2) establish local priorities in concert with State and Federal requirements, 3) develop appropriate objectives, and 4) identify related budgetary implications. The plan will become effective July 1, 2019.

In developing this plan, Cajun Area Agency on Aging solicited input from board, staff, service providers and the community. This dialogue helped to identify the needs and trends likely to affect older adults and shaped the plan's objectives. In addition to meeting state requirements, the plan provides information to the public about issues and concerns facing older adults. The plan also discusses the range of services currently available. It serves as an introduction to Cajun Area Agency on Aging and the aging network and as a resource which can be used for needs identification, and program development. Cajun Area Agency on Aging staff will continue to work with service providers and others in the community to better identify issues and needs that should be addressed and information that should be included in the plan.

Section 2

Description of the Planning and Service Area (PSA)

The planning and service area for Cajun Area Agency on Aging, Inc. includes the parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary and Vermilion. This area is located in south central Louisiana in a region called "Acadiana," steeped in unique traditions, and rich in culture. With an overall population of more than 650,000, of which 133,556 (20.24%) are 60 year of age or older, opportunities are available for all. At the center of Acadiana, Lafayette Parish lies at the intersection of Interstates 10 and 49. Being located in the center of the planning and service area, Cajun Area Agency on Aging, Inc., is afforded ability to administer its programs with ease. The planning and service area is both urban and rural in nature having numerous parishes included into the Lafayette Parish MSA (Metropolitan Statistical Area). According to the United States Census Bureau, Population Division, Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2017, between 2012 and 2017, the

overall population of the planning and service area has increased 14,683 (2.28%). The corresponding increase for the population 60 years of age or older is 18,783 (16.37%). Lafayette (23.92%), St. Martin (19.82%), Vermilion (14.61%) and Acadia (14.26%) Parishes had the greatest increase in the 60 year of age and older population, while St. Landry (9.86%) and Evangeline (8.01%) Parish had the smallest growth. Overall, 17,907 (13.41%) of individuals age 60 and older in the planning and service area are below the poverty level, as compared to 13.5% below poverty statewide. The highest percentage below the poverty level in the planning and service area is Acadia (19.8%) Parish, with the lowest being Lafayette (12.0%) Parish.

In the span of five years, the number of older adults in our region has increased by 16.37% and will continue to grow as the “baby boomer” generation continues to transition to retirement age. The changing face of the planning and service area brings promise as well as challenges. Aging in one's home and community is a desire of many, but could be difficult in some rural areas due to limited access to health and support services. Cajun Area Agency on Aging will continue to engage its community, provide leadership in advocacy/education and challenge community partners and itself to think and act creatively in these unique times.

The service delivery system is similar throughout the planning and service area. Cajun Area Agency on Aging provides services through contractual agreements with local Councils on Aging, a meals provider, and a legal service provider. An evidence-based health promotion, disease prevention program through “A Matter of Balance,” is offered by the agency. The eight-week long program is successful based on consumer participation and feedback.

Due to the rural nature of a number of the parishes served, the amount of dollars available pose the major challenge in meeting the needs of every consumer requesting services. Over the last four decades, a significant factor in the success of the service delivery system is in part due to the services provided by local councils on aging. They have become a trusted source of information and assistance to the older population and their families.

Area Profile

The geographic distribution of population among the eight parishes in the Cajun Area Agency on Aging planning and service area is a mix of rural and urban zones mainly due to the Lafayette Parish Metropolitan Statistical Area which includes those parishes surrounding Lafayette – Acadia, Iberia, St, Martin and Vermilion.

Older adults in rural areas are more isolated due to the lower concentration of individuals living near one another. As a result, they also suffer from a lack of available supports and services. Due to the out migration of children and grandchildren, older adults are tasked with securing their own needed resources. The following chart indicates the numbers of individuals living in rural areas within the planning and service area.

Parish	# Rural	% Rural	Towns
Acadia	5,182	8.39	Mermentau, Esterwood, Egan
Evangeline	4,627	13.62	Pine Prairie, Reddell, Turkey Creek
Iberia	1,281	1.75	Loreauville, Jefferson Island, Olivier
Lafayette	2,689	1.21	Milton, Judice, Ridge
St. Landry	6,086	7.30	Leonville, Cankton, Lawtell, Palmetto
St. Martin	3,690	7.20	Catahoula, Parks, Butte LaRose
St. Mary	1,167	2.14	Charenton, Louisa, Centerville, Amelia
Vermilion	1,763	3.04	Maurice, Meaux, Henry, Indian Bayou

As noted previously, the planning and service area is a mix of both rural and urban zones. Acadia, Evangeline and Vermilion parishes are considered a mixture of rural and urban, while Iberia, St. Landry, St. Martin and St. Mary are totally urban due to their inclusion in the Lafayette Parish Metropolitan Statistical Area. Some cities/town/villages are included as part of the Lafayette Urbanized area or as part of an Urban Cluster which includes census tracts overlapping an urban area.

Parish	# Urban	% Urban	Cities/Towns
Acadia	29,837	48.3	Crowley, Church Point, Rayne
Evangeline	13,222	38.9	Ville Platte, Basile, Mamou
Iberia	56,633	71.9	New Iberia, Jeanerette
Lafayette	203,146	91.7	Broussard, Carencro, Duson, Lafayette, Scott, Youngsville
St. Landry	43,216	51.8	Eunice, Opelousas, Port Barre, Sunset
St. Martin	26,304	50.4	Breaux Bridge, Cecilia, St. Martinville
St. Mary	47,524	87.0	Franklin, Morgan City, Patterson
Vermilion	26,319	45.4	Abbeville, Delcambre/Erath, Gueydan, Kaplan

Urban area living offers greater access to healthcare services, giving residents greater ability to manage their health with the assistance of medical staff, and they place greater emphasis on walking as a way to get around, encouraging basic fitness and consequently improvement in general health and wellbeing. Older adults living in the city centers are afforded easier access to supports and services, however when living on a fixed income access to services is only a small part to receiving them – available dollars often dictates affordable services.

Although two of Cajun Area Agency on Aging's service providers have a millage tax to support Older Americans Act services, all are faced with a stagnant federal revenue stream which leads to a reduction in the numbers and kinds of services that can be provided. This poses a major challenge due to the ever-increasing demand for services.

Focal Points

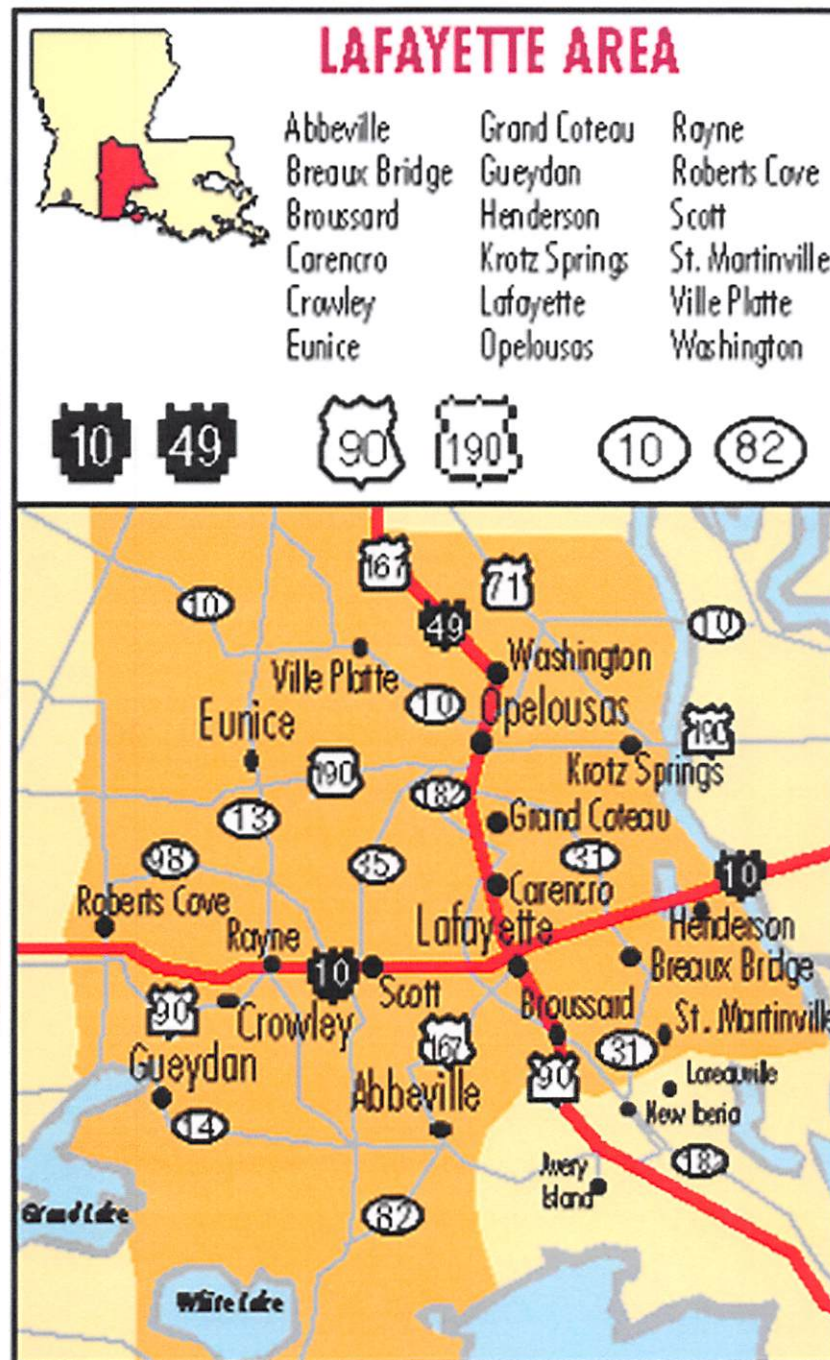
A community, for the purpose of designating focal points, is an area where older adults can locate supportive and nutrition services available in order to help them remain an active part of their “community.”

COMMUNITY SERVED	FOCAL POINT NAME & ADDRESS	SERVICES	CO-LOCATED SERVICES
Acadia Parish Crowley	Council on Aging/Meal Site/Senior Center 824 E First Street Crowley, LA 70526	Title III, Senior Center	Title III D
Rayne	Meal Site 608 MLK Drive Rayne, LA 70578	Title III C	
Church Point	Meal Site 106 Tan Street Church Point, LA 70525	Title III C	
Evangeline Parish Ville Platte	Council on Aging 1000 N Reed Ville Platte, LA 70586	Title III	Title III D LA DOTD 5311, 5310
Ville Platte	Meal Site/ Senior Center 1001 N. Reed Street Ville Platte, LA 70586	Title III/Senior Center	
Ville Platte	Meal Site 868 Alton Locks Ville Platte, LA 70586	Title III C	
Basile	Meal Site 105 E Railroad Street Basile, LA 70515	Title III C	
Mamou	Meal Site 909 Cherry Street Mamou, LA 70554	Title III C	
Pine Prairie	Meal Site 1122 Hickory Street Pine Prairie, LA 70576	Title III C	
Iberia Parish New Iberia	Council on Aging 126 W Washington New Iberia, LA 70560	Title III, Senior Center	Title III D, LA DOTD 5310

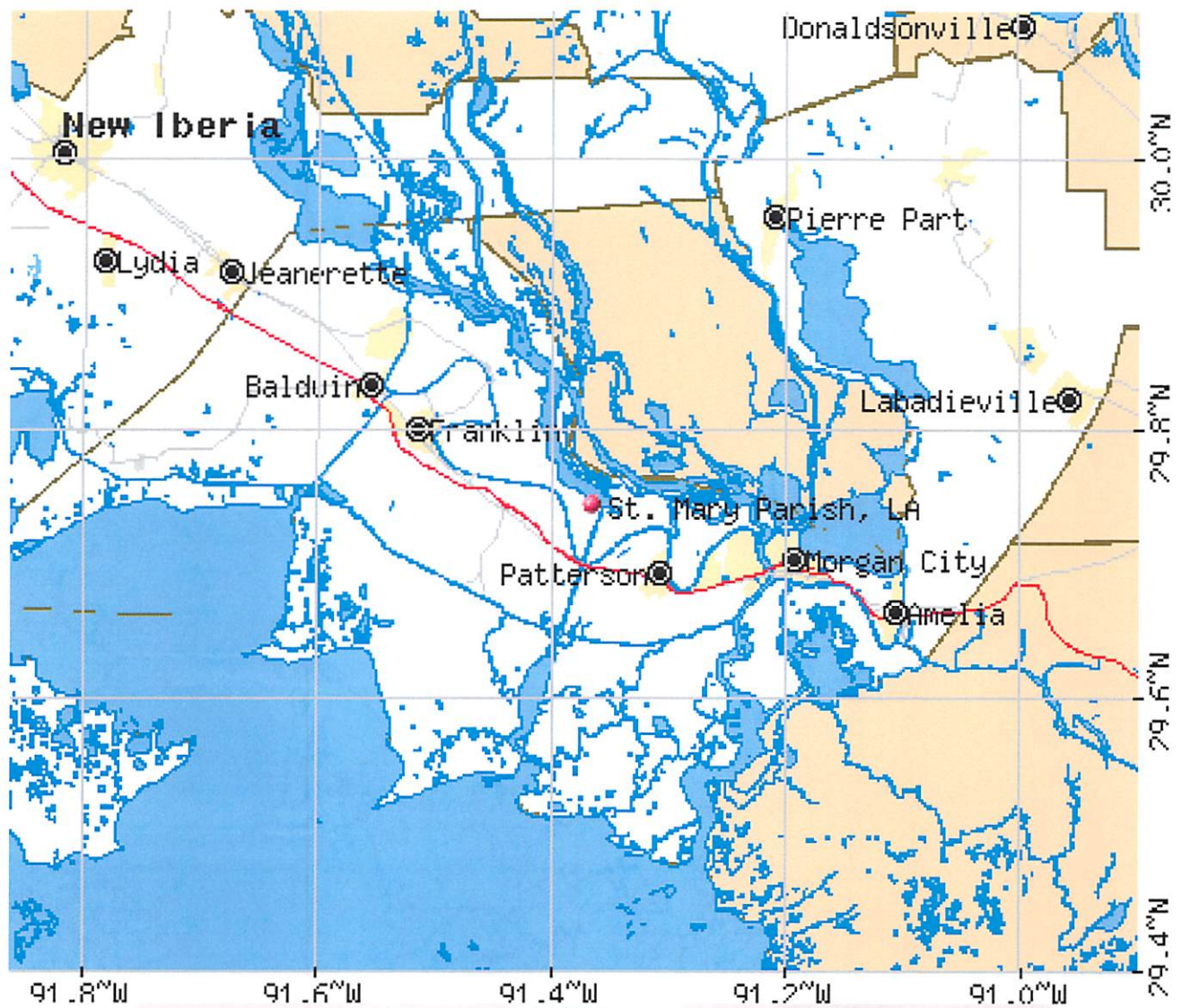
New Iberia	Meal Site/ Senior Center 415 Center Street New Iberia, LA 70560	Title III C, Senior Center	
Jeanerette	Meal Site 803 Hubertville Road Jeanerette, LA 70544	Title III C	
Loreauville	Meal Site 198 S. Main Street Loreauville, LA 70552	Title III C	
Lafayette Parish	Council on Aging 160 Industrial Parkway Lafayette, LA 70508	Title III, Senior Center	Title III D
Lafayette	Meal Site 309 Bruin Street Lafayette, LA 70501	Title III C2	
Scott	215 Anna Street Scott, LA 70583	Title III C	
Youngsville	Meal Site 201 Church Street Youngsville, LA 70592	Title III C	
Broussard	Meal Site/Senior Center 108 Broadview Broussard, LA 70518	Title III C	
St. Landry Parish	Council on Aging/Senior Center 2419 James Eaglin Lane Opelousas, LA 70570	Title III, Senior Center	Title III D
Opelousas	Meal Site 2419 James Eaglin Lane Opelousas, LA 70570	Title III C	
Eunice	Meal Site/Senior Center 501 Samuel Drive Eunice, LA 70535	Title III C	
Arnaudville	Meal Site 226 Guidroz Street Arnaudville, LA 70512	Title III C2	

Melville	Meal Site 335 Comeaux Alley Melville, LA 71353	Title III C	
Port Barre	Meal Site 122 Park Street Port Barre, LA 70577	Title III C	
St. Martin Parish	Council on Aging/Senior Center/Meal Site 391 Cannery Road Breux Bridge, LA 70517	Title III, Senior Center	Title III D, LA DOTD 5311, 5310
St. Martinville	Meal Site 100 Magnolia Drive St. Martinville, LA 70582	Title III C	
St. Mary Parish	Council on Aging 613 Second Street Franklin, LA 70538	Title III	Title III D, LA DOTD 5311, 5310
Franklin	Meal Site/ Senior Center 302 Iberia Street Franklin, LA 70538	Title III/Senior Center	
Patterson	Meal Site 909 First Street Patterson, LA 70392	Title III C	
Morgan City	Meal Site/Senior Center 301 Third Street Morgan City, LA 70380	Title III C	
Vermilion Parish	Council on Aging/Senior Center 1928 Graceland Avenue Abbeville, LA 70510	Title III, Senior Center	Title III D
Abbeville	Meal Site 1928 Graceland Avenue Abbeville, LA 70510	Title III C	
Kaplan	Meal Site/Senior Center 513 Cushing Avenue Kaplan, LA 70548	Title III C, Senior Center	
Erath	Meal Site 608 Lahasky Street Erath, LA 70533	Title III C	

Gueydan	Meal Site 406 Wilkinson Street Gueydan, LA 70542	Title III C2	
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<http://www.lapage.com/crt/a-cj-laf.htm>



http://www.city-data.com/county/St_Mary_Parish-LA.html

Summary of the Needs Assessment

The purpose of the 4 –Year Area Plan is to develop the course that will guide Cajun Area Agency on Aging in making its funding and service decisions over the stated four-year period. In order to receive input on the changing needs of older adults in the planning and service area the following processes were employed: the agency held a series of public hearings in each parish in the planning and service area; consumer surveys; professional surveys and community meetings. Notices were advertised in the legal section of a newspaper in each parish as well as requesting service providers to post notices in their parish sites.

Surveys were distributed to consumers of senior services by current providers of Title III services. Overall, the top three needs of consumer respondents living in the planning and service area remain unchanged from the previous plan: transportation, personal care assistance and assistance in purchasing medications.

Description of Priority Groups

Cajun Area Agency on Aging, Inc. will target the most vulnerable older adults in the planning and service area for all provided services. The most vulnerable are defined as follows by the Older Americans Act (Section 306 (4)(A)(i)(I):

1. Older individuals residing in rural areas;
2. Older individuals with the greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
3. Older individuals with the greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
4. Older individuals with severe disabilities;
5. Older individuals with limited English proficiency;
6. Older individuals with Alzheimer's disease and related disorders with neurological dysfunction (and caregivers or such individuals); and
7. Older individuals at risk for institutional placement.

Funding priorities are based on the above groups. Priority is given to programs that serve one or more of the most vulnerable populations.

Conclusion: Seniors who use services provided through the Older Americans Act are satisfied with the situation. However, many would appreciate more services if possible. Providing a more user-friendly system of information dissemination would assist those currently not receiving services.

Cajun Area Agency on Aging, Inc., as a result of the needs assessment process, recognizes the mandated Older Americans Act priority groups.

Cajun Area Agency on Aging, Inc., will seek new sources of funding, partners and resources to expand services and benefits; distribute materials; provide additional services to those with greatest economic and social need, limited English proficiency and minorities.

Cajun Area Agency on Aging, Inc., will take action to improve the ability of homebound older adults to access information, counseling and assistance available to them.

Cajun Area Agency on Aging, Inc., will take action to increase knowledge about the availability of services to individuals caring for older adults and adult disabled individuals.

Cajun Area Agency on Aging, Inc., will utilize media to produce outreach opportunities and publicize services offered by the Louisiana SenioRx and Aging and Disability Resource Center programs. Cajun Area Agency on Aging, Inc., will utilize agency staff to provide evidence-based wellness programs such as, "A Matter of Balance" to promote a lifestyle that is safe and healthy.

Section 3

Description of the Area Agency on Aging

MISSION and HISTORY

Cajun Area Agency on Aging, Inc. is a non-profit corporation established in 1987 as the area agency on aging for Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary and Vermilion Parishes. The agency receives state and federal funds for aging services through the Louisiana Governor's Office of Elderly Affairs. The agency exists to identify the needs of older persons and to coordinate agreements for the delivery of services. The agency administers federal and state dollars through contractual agreements with service providers in an eight-parish planning and service area.

The mission of Cajun Area Agency on Aging has been to improve the quality of life of older adults and to assist those individuals in achieving maximum levels of health, independence and productivity. Special consideration is given to assuring services for those with the greatest social and economic needs.

Cajun Area Agency on Aging, Inc. carries out its mission by funding subcontractors to provide congregate and home delivered meals, transportation, legal assistance, homemaker, nutrition education, wellness, information and assistance, outreach, respite, and sitter services. Through the receipt, these community-based supportive and nutrition services allow individuals to live in their own homes and communities as long as possible. Cajun Area Agency on Aging, Inc. also provides leadership, planning, assessing and monitoring services to older adults in the designated planning and service area.

With 31 years of experience, Cajun Area Agency on Aging, Inc. is serving more than 9,500 older persons with its services and programs. To better serve its constituents, Cajun Area Agency on Aging has renewed its commitment to improve its ability to reach out, plan and implement services collaboratively with consumers, subcontractors and other potential contributors to the aging system.

SOURCES OF FUNDING

As an area agency on aging, most of the funding is allocated by the Louisiana Governor's Office of Elderly Affairs from the Older Americans Act. The office determines allocations for each of the area agencies using a population-based funding formula which utilizes population aged 60 and over; population aged 60 and over below the Bureau of the Census poverty threshold; population aged 75 and over; and land area in square miles. This allocation is distributed annually at the beginning of the state's fiscal year (July 1). The funding formula, which is subject to state and federal funding parameters, is used to maintain a basic array of community and in-home services provided by the aging network.

In addition to Older Americans Act funding, the Louisiana Governor's Office of Elderly Affairs provides other grant funds. Generally, these funds have designated uses and cannot be shifted to other services. They include funds from the U.S. Department of Agriculture for subsidized meal costs, state transportation and homemaker funds, state meals and state home-delivered meals, Louisiana SenioRx Pharmaceutical Program, LTC Ombudsman Program, the Aging and Disability Resource Center Program and, from time to time, the office provides funding for the Medicare Improvements for Patients and Providers Act, which improves Medicare access and affordability for low-income beneficiaries.

ORGANIZATIONAL STRUCTURE

The Director of Cajun Area Agency on Aging who reports to the Board of Directors, serves as the administrative officer of the agency, and is responsible for its day-to-day operation. The Director oversees the operational aspects, planning and development, and contractual management of the agency's nutrition, long term care ombudsman and supportive services programs, as well as its Louisiana SenioRx and Aging and Disability Resource Center Programs [ADRC].

The agency employs eight individuals who manage, coordinate and administer subcontracted community services such as congregate and home-delivered meals, transportation, legal assistance, health promotion, recreation, information and assistance, education, wellness, and ombudsman services. The agency also administers the Louisiana SenioRx and the Aging and Disability Resource Center Programs [ADRC].

The Director is responsible for the agency's contracting process, coordinating the development of the budget and service objectives, program development, marketing, research, government and legislative relations and evaluation activities of the agency.

ROLE OF THE ADVISORY COUNCIL

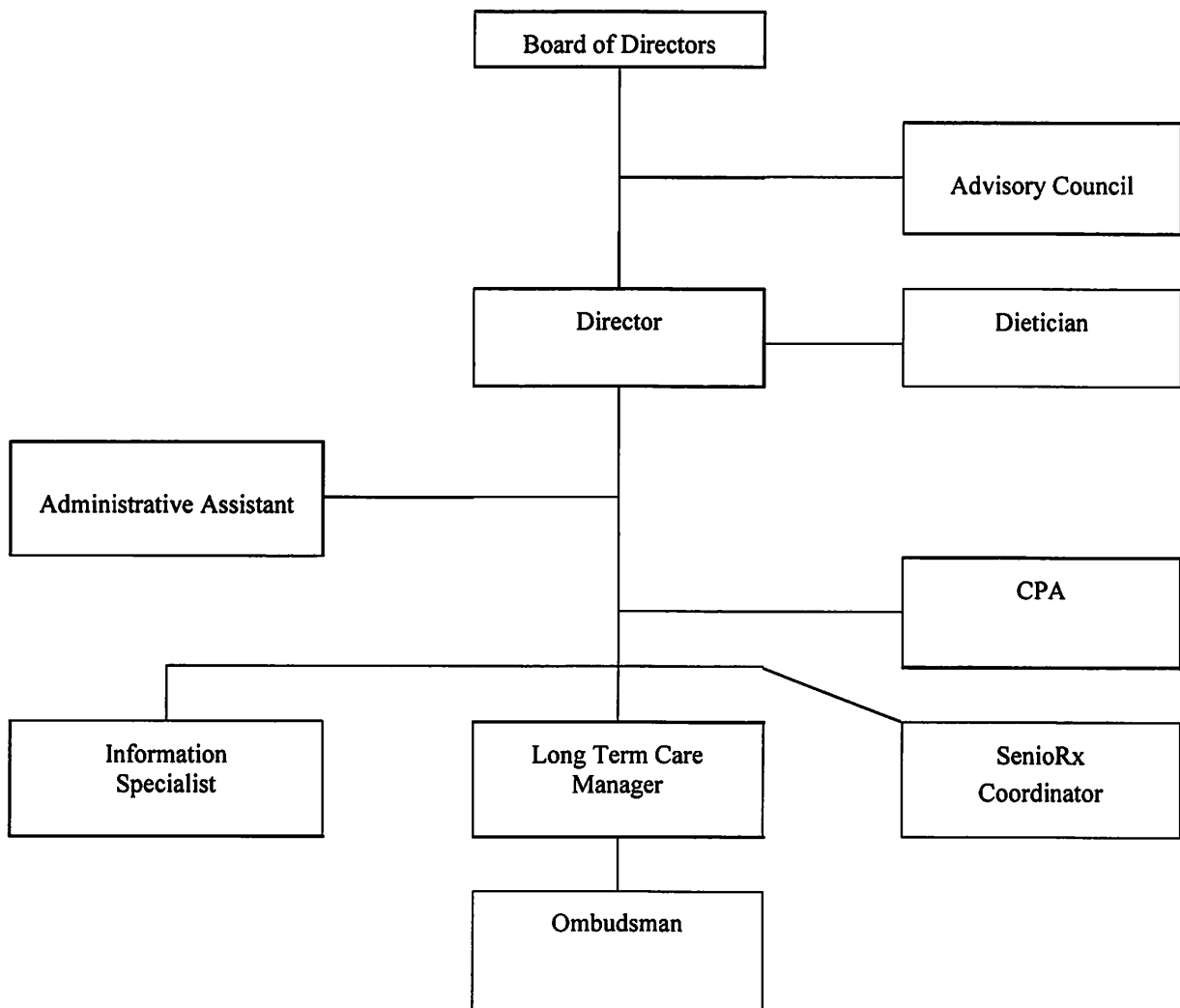
In addition to the eleven-member Board of Directors, the agency is guided by an Advisory Council. The Council is composed of sixteen members, at least two thirds of whom must be older persons. The Council includes members who are service recipients, older community residents, members of the general public, and elected officials. One purpose of the Council is to review, approve and update the area plan. The Council reviews and comments on other agency programs and activities throughout the year.

ROLE OF OTHER PUBLIC AND PRIVATE PROVIDERS

Cajun Area Agency on Aging, Inc. is the largest single funding source for aging services in the parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary and Vermilion. Through its contractual relationships with community agencies, the agency attempts to coordinate the provision of a wide array of services as well as create standards for service provision.

Cajun Area Agency on Aging, Inc. has membership in numerous service organizations. These organizations consist of representatives from aging and other human services providers, advocacy groups, community planning agencies and local government. A partial list of these groups includes the Lafayette Aging Network, Lafayette Social Services Association, Cajun Directors Association, Entergy Power to CARE, Louisiana Aging Network Association, National Association of Area Agencies on Aging, National Council on Aging Association, and the Alliance for Information and Referral Services.

As the above associations indicate, Cajun Area Agency is involved in a variety of efforts representing long term care, social services, energy, protective services, and health care interests.



Section 4

Planning Process/Establishing Priorities

The vision of Cajun Area Agency on Aging is to provide leadership and partnerships to assure that older adults have access to information about programs and services that may assist them in living with choice and dignity in their homes and communities. Cajun Area Agency on Aging will:

- Continue to work with all aging service partners to provide quality services to maintain the older adults in their homes and communities;
- Meet the challenges of changing funding, programs, policies and needs of the service population;
- Work with the service providers in planning and providing the desired services to the population;
- Keep all aging service partners abreast of changes in all aging issues on local, state and federal levels;
- Plan and develop new programs, educate the public, advocate with legislators and provide services that include the involvement of the service population and aging service partners; and
- Promote a comprehensive long-term care system.

As part of the Area Plan preparation, the agency conducts needs assessment activities throughout the eight-parish planning and service area. Needs assessment activities included surveys and a community meeting to discuss issues and concerns of the older adult community. In addition, public hearings were conducted in each parish within the planning and service area.

Data and the work of community stakeholders are presented in this plan, along with the strategies Cajun Area Agency on Aging will be executing to meet the needs of the communities served. To this end, Cajun Area Agency on Aging's goals during the next four years are as follows:

- 1. Enhance the quality of life, safety, and security for older adults;*
- 2. Support and promote local efforts to create livable communities for all;*
- 3. Improve visibility and usability of information, services, and resources;*
- 4. Encourage innovative approaches to policy and services through community collaboration and advocacy.*

Section 5

Methods Used to Determine Service Needs

The Older Americans Act requires Area Agencies on Aging across the nation to submit an Area Plan that reflects future activities to address the needs of older persons, adults with disabilities, and family caregivers in the service area. In developing the plan, the Cajun Area Agency on Aging's consumer population must be engaged in a process that determines the extent of their need for services as well as evaluate the effectiveness of resources in meeting these needs.

Cajun Area Agency on Aging utilized a quantitative approach to gather information, assess needs, and make informed decisions about service priorities and goals for the next four years. The agency uses historical data to formulate a survey instrument to assess the needs and concerns of older adults in the planning and service area. The survey is targeted towards those 60 and older living in the eight-parish planning and service area. The survey could also be completed by a friend or relative. Cajun Area Agency on Aging made every effort to ensure the inclusion of homebound older adults. To collect responses from homebound older adults, the agency distributed surveys to clients receiving in-home services such as, home delivered meals, homemaker and telephoning and visiting reassurance.

A total of 925 Older Adult Needs Assessment surveys were disseminated. Four hundred thirty-four (434) were returned. Of those completing the surveys 23% were between the ages of 60 and 64 and 42% were between the ages of 65 and 74. Twenty-five percent were between the ages of 75 and 84 and 10% were over the age of 85.

Another consideration Cajun Area Agency on Aging uses is numbers of community-based services having a waiting list. The following is a waiting list breakdown of current Older Americans Act services:

<u>Service</u>	<u># on Waiting List</u>
Congregate Meals	18
Home Delivered Meals	500
Homemaker	359
NFCSP In Home Respite	21
NFCSP Sitter	18
Transportation	90

Cajun Area Agency on Aging will attempt to reduce or eliminate the waiting lists by supporting efforts of Older Americans Act service providers to raise additional funding sources. Of import, in terms of service implications, increases in the numbers of and percent of older adult population will provide for a greater demand for community-based care services, support for caregivers, and the potential need for specialized transportation services. Programs must be geared to facilitate successful aging and minimize future long-term care demands.

Service Needs

The over 60 population is growing at the fastest pace in America's history. By 2030, one in five people in the nation will be 65 or older. Need Assessment surveys indicate the following service needs as vital to older adults and adults with disabilities in the planning and service area:

- Wanting to age safely in their homes and communities → live safely at home
- Aging in place is essential to their economic success → reduce the need to travel distances to access necessary supports and services
- Health happens at home and in the community → older adults need to eat well and stay healthy
- Community based services are a vital component of healthy aging → avoid unnecessary, costly and often times unwanted institutional long-term care
- Family caregivers → live with dignity

Enabling aging at home and in their communities: strengthen community options that make it possible for older adults to age well and safely in the community through comprehensive supportive and nutrition services.

Invest in cost effective aging services: strengthen Older Americans Act and other supportive services that help older adults live successfully and independently in their homes and community.

Improve health and costs through community involvement: recognize and protect the role the Aging Network plays in addressing the social determinants of health and bridging the gap between health and long term supports and service systems to improve favorable outcomes and possibly reduce health care cost.

Cajun Area Agency on Aging will address the top five needs as follows:

- Cajun Area Agency on Aging will work with Older Americans Act service providers to continue to implement a balanced, comprehensive approach to the long term supports and services thereby assisting older adults to live safely in their own homes and communities. Maintaining an adequate number of Older Americans Act services are necessary to accomplish this issue.
- Cajun Area Agency on Aging will perform outreach activities to ensure that older adults are aware of the location of supports and services in their community. By embracing cost effective, community-based solutions older adults are better able to afford assistance.
- Cajun Area Agency on Aging will work with health partners to improve the health of older adults. By improving access to evidence-based Disease Prevention and Health Promotion, such as "A Matter of Balance" sessions, better access to housing, employment, nutritious meals, community services, transportation and social support, older adults are able to increase their overall health and wellness outcomes.
- Cajun Area Agency on Aging will work to strengthen community options that make it possible for older adults to age well and safely in the community. In doing so, older adults age with health, independence and dignity in their homes and communities. Vital services such as congregate and home delivered nutrition, transportation, caregiver support, and homemaker

services are cost-effective home and community-based services necessary to allow older adults to age in place.

- Cajun Area Agency on Aging recognizes the essential role caregivers play in the lives of older adults by continuing to build on current caregiver support programs.

Services to Most in Need

While there are many benefits to living in rural areas, older adults residing in these communities often experience challenges in maintaining their homes and accessing services due to their geographic isolation. A consolidated approach to the agency's intake, information and assistance functions to create an easy access point for services will help in identifying and assisting frail, homebound, or isolated older adults. Particular attention will be given to upgrade agency capacity to provide useful information and direction to older adults. Upgrading agency capacity will include new and improved educational materials and additional referral resources.

Cajun Area Agency on Aging will work to create an integrated and affordable community-based system of care which effectively responds to the needs of the Older Americans Act targeted populations.

Needs Identified

The existing and potential needs of older adults, adults with disabilities and their caregivers in the planning and service area include transportation, personal assistance services – personal care; home health services; home repair; assistance with applying for supports and services; as well as assistance with legal services. Cajun Area Agency on Aging will continue its efforts to ensure there is minimal duplication and fragmentation of services between. The agency, through its planning and grant allocation process, has facilitated local efforts for system development and coordination.

Resources

While Cajun Area Agency on Aging continues to provide previously identified services and to address services identified, the agency will provide the following services for the FYs 2020-2023:

Access: Information and Assistance; Outreach; and Transportation

In-Home: Home Delivered Meals; Homemaker; Telephoning; and Visiting

Community: Congregate Meals; and Nutrition Education (C1 and C2)

Legal: Legal Assistance

Evidence-Based: Health Promotion Disease Prevention – “A Matter of Balance”

NFCSP – Caregiver Support: Information and Assistance; In-Home Respite; Sitter

Additional Services: Aging and Disability Resource Center; Louisiana SenioRx; Long-Term Care Ombudsman; and Medicare Improvements for Patients and Providers Act (MIPPA)

While some of these services are a funding source requirement, others are addressed through waiting lists maintained by the agency. Also, there are some areas in the planning and service area not receiving services, the agency will increase the awareness of resources available in the communities.

Cajun Area Agency on Aging, Aging and Disability Center aims to create a “no wrong door” service system where older adults of all incomes, and disabilities can receive information, referral, and assistance. It offers one-to-one person-centered counseling on the full range of available options, provides resources that support the needs of family caregivers, and streamlines eligibility for public program. Councils on Aging, partnering with the agency, operates the Governor’s Office of Elderly Affairs’ Senior Center program that serves as a vital focal point for older adults within the community. Older adults and their family can access the Cajun Area Agency on Aging website to utilize Access Acadiana – virtual resource directory – for additional services available through various organizations and agencies.

Service Gaps and Barriers

Many consumers and their families cannot access a service system due to barriers that may exist. Cajun Area Agency on Aging will implement a solid approach to achieve a user friendly, easy, access point for services to consumers. Particular attention will be given to ensure the agency provides up to date information and directions to consumers and their families.

Budget Implications

The challenge will continue to be to provide at least the same level of services with dollars that do not fully cover inflation. The current mix of programs and services will continue with increased emphasis on developing additional services, collaborations and partnerships in the support of aging programs; providing more education and awareness for the general public about aging issues and resources available; monitoring and controlling outcomes more effectively; developing programs that are responsive to the changing population; and developing additional training programs to support further staff development and enhancement of worker effectiveness.

Section 6

Targeted Populations

The Older Americans Act (OAA) seeks to ensure that all older adults have equal access to services. Targeting is one of the critical methods necessary to achieve this very important goal.

The Act emphasizes services to older individuals with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas.

To this end, Cajun Area Agency on Aging works to create an integrated and affordable community-based system of care which effectively responds to the needs of these targeted populations. Those who face disproportionate barriers to accessing services in the planning and service area include the economically and socially needy, limited English-speaking persons, and rural area residents.

Cajun Area Agency on Aging's strives to provide a comprehensive, coordinated system of services with an emphasis on the following groups:

Low-Income Minorities: There are 7,367 (5.5%) low income minorities individuals 65 years of age and older residing in the planning and services area. St. Landry Parish has the greatest concentration of low-income minorities (10.4%) followed by Evangeline Parish (7.8%) and St. Mary Parish (6.4%).

Greatest Economic Need: There are 17,907 (13.41%) individuals age 60+ in greatest economic need, defined as having income below the federal poverty guidelines. The greatest concentrations of this target group are located in the parishes of Acadia (19.8%), St. Landry (19.2%) and Evangeline (18.5%).

Greatest Social Need: Out of the 76,259 households with one or more people 60 years of age or older, there are 27,810 (36.5%) 60+ individuals who live alone in the planning and service area. This category is often considered to be socially needy. The following areas have the greatest concentrations of older adults living alone: Lafayette Parish (31.2%), St. Landry Parish (15.4%), Iberia Parish (10.9%) and Acadia Parish (10.3%).

Cajun Area Agency on Aging will focus attention on the areas noted above in an attempt to develop resources to meet the needs of those with greatest economic and social need and low-income minority older adults.

The Governor's Office of Elderly Affairs State Plan set the following goals; Cajun Area Agency on Aging's response to each is noted below:

1. GOEA will provide information regarding the interests of older persons in Louisiana. Cajun Area Agency on Aging will increase public awareness regarding the needs of older adults within the planning and service area. This will be accomplished through dialogue with persons

who are elderly and their family and friends through the agency's website, social media and newsletters.

2. GOEA will work collaboratively with Elder rights agencies to enhance the rights of older individuals and to prevent abuse, neglect and exploitation.

Cajun Area Agency on Aging will contract with a legal assistance provider in order to ensure legal assistance is available to older adults in the planning and service area.

3. GOEA will enable older individuals and individuals with disabilities access to long term care services and supports, including supports for families and their caregivers.

Cajun Area Agency on Aging will provide supportive and nutrition services to eligible older adults.

4. Provide education and resources to empower elderly individuals and their families to make informed decisions about their health, independence and well-being.

Cajun Area Agency on Aging will provide resources regarding options available for public and private support options.

Cajun Area Agency on Aging, Inc. will target the most vulnerable older adults in the planning and service area for all provided services. The most vulnerable are defined as follows by the Older Americans Act (Section 306 (4)(A)(i)(I):

1. Older individuals residing in rural areas;
2. Older individuals with the greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
3. Older individuals with the greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
4. Older individuals with severe disabilities;
5. Older individuals with limited English proficiency;
6. Older individuals with Alzheimer's disease and related disorders with neurological dysfunction (and caregivers or such individuals); and
7. Older individuals at risk for institutional placement.

Cajun Area Agency on Aging will utilize opportunities to publicize the services offered by it service providers and other community partners. The agency will encourage service providers to increase the variety of services offered at its Senior Centers and satellite sites.

Cajun Area Agency on Aging will encourage service providers and community organizations to improve the ability of homebound older adults to access information about the availability of supports and services provided through the Older Americans Act and other public and private sources.

Through the delivery of services directly, contracting with local aging services organizations, collaborating with community organizations on various projects, and participating in coalitions, the agency works to break down barriers to services that mandated targeted populations utilize.

The agency will focus increased efforts to facilitate planning, collaboration, partnering and advocacy across the spectrum of human service providers and their constituencies in order to reduce barriers to the receipt of services.

The primary difference between the previous plan and the propose plan is the reduction in the quantity of units of services being provided. Should funding levels remain stagnant, providers may be required to limit their services to older adults depending on the size of the reduction.

Section 7

Community Meeting Cajun Area Agency on Aging

Area Plan Needs Assessment Community Meeting Record Fiscal Years 2020 – 2023

Date of Meeting: 9/13/2018

Location of Meeting: Lafayette, LA

A community meeting was held in conjunction with the Greater Lafayette Aging District (GLAD) at Girard Park Recreation Center in Lafayette, Louisiana. An agenda was published and disseminated, along with information regarding the Cajun Area Agency on Aging Area Plan process. The agency addressed the group and explained the needs assessment and its purpose.

Participants overwhelming indicated that transportation to and from supports and services is an ever-present issue and concern. In addition, expanding home and community-based services, such as, caregiver assistance, meals services and homemaking/housekeeping, would be welcomed assistance. Comments and concerns were incorporated with the public hearing results when drafting goals and objectives of this plan.

Meeting the needs related to health and community-based care will enable older adults to age in place. Transportation, supports and in-home services facilitate an older individual's ability to maximize independence and autonomy.

Attached are copies of the agenda and attendance from the Community Meeting.



G.L.A.D.

Greater Lafayette Aging District

Mission: Networking to bring together individuals, agencies and organizations to provide resource awareness of the best medical and non-medical services to the aging population.

Speaker: Denise Ferguson, CTRS, Therapeutic Recreation Supervisor

Lafayette Recreation & Parks Department

Office: 337-291-8127

Fax: 337-291-8389

dferguson@lafayettela.gov



"You only live once, but if you do it right, once is enough" Mae West

Speaker: Lynda Southard, *Cajun Area Agency on Aging*
Senior Services provided through the Older Americans Act

Topics:

Therapeutic Recreation in Lafayette

Supportive and Nutrition Services – Older Americans Act of 1965

LOCATION: 500 Girard Park Drive Lafayette, LA

DATE and TIME: September 13th @ 2:30 pm

Plan to spotlight your company and bring a door prize! Feel free to bring guests especially if they are in marketing or speak

directly to your patients in the community, they will thank you for it!

Contact greaterlafayetteagingdistrict@gmail.com or call 337-280-5256



G.I.A.D. MEETING
CAJUN AREA AGENCY ON AGING AREA PLAN
GIRARD PARK RECREATION CENTER

09/13/2018

NAME	EMAIL	PHONE
<u>Lynda Southard</u>	<u>adrc@astiber.net</u>	<u>337-572-8940</u>
<u>Marie Collins</u>	<u>mcollins@acadianafamilytree.org</u>	<u>278-8120</u>
<u>Julie Guilliot</u>	<u>jguilliot@lhcla.com</u>	<u>(337) 280-5256</u>
<u>Leslie Dronet</u>	<u>Kaplan.dlbd@kaplan-health.com</u>	<u>652-8411</u>
<u>Deise Ferguson</u>	<u>dfeigson@lafayettelarger</u>	<u>291-8127</u>
<u>Shannon Descant</u>	<u>sdescant@lhcla.com</u>	<u>318-359-0576</u>
<u>Latoya Senegal</u>	<u>latoya_senegal@gizweldhomecare.com</u>	<u>(337) 988-0076</u>
<u>Dory Brandt</u>	<u>astras@cox.net</u>	<u>337-349-1153</u>
<u>Michelle Picard</u>	<u>michelle-d-picard@uhec.p.m</u>	<u>225-231-2030</u>
<u>JANETH HARRINGTON</u>	<u>janethh@cox.net</u>	<u>337-806-3388</u>
<u>MARY BERGERON</u>	<u>mbergeron@hospiceacadiana.com</u>	<u>344-3885</u>
<u>Kemper Bowen</u>	<u>Kemperb@hotmail.com</u>	<u>(485) 630-0304</u>
_____	_____	_____

Section 8

Results of Public Hearing Cajun Area Agency on Aging

Location	Date	# 60 +	# Service Providers	# Elected Officials	# Public Officials	# Others	Total #Attend
Acadia COA	9/10/18	12	4				15
MLK Rec Center	9/11/18	16	2			2	18
Center Street	9/10/18	18				1	19
Cajun Area Agency on Aging	9/10/18					1	1
St. Landry COA	9/11/18	2	2				2
St. Martin COA	9/10/18	19					19
Franklin Senior Center	9/11/18	17	2	2		2	19
Vermilion COA	9/10/18	1	3				3

Many attending the public hearing throughout the planning and service area were pleased with the services being provided and/or receiving. Many would like more services. Cajun then had the opportunity to explain the budget/funding process and assure the attendees additional funding opportunities would be investigated.

Comments per groups:

Elected Officials: none

Public Officials: none

Service Providers: co-location of services and a coordination of effort for agencies providing like services.

Older Individuals: Additional services, such as transportation, medication assistance, are needed.

Others: none

Attendees discussed the menu make up for the meals program indicating that certain foods cannot be eaten when one has a certain condition or on certain medicine. Comments were duly noted and would be provided to the dieticians for review. Also, transportation resources are lacking for rural areas. Assurances to look into scheduling and resourcing of available services would be addresses.

Public hearing notices were published in the following journals:

Teche News, Wednesday, August 22, 2018

The Banner Tribune, Wednesday, August 22, 2018
The Daily Iberia, Wednesday, August 22, 2018
Ville Platte Gazette, Thursday, August 23, 2018
Abbeville Meridional, Thursday, August 23, 2018
The Daily Advertiser, Friday, August 24, 2018
The Daily World, Friday, August 24, 2018
The Daily Review, Friday, August 24, 2018

It is noted that service recipients were mainly concerned with the current services they are receiving and the need to have them continue.

LEGALIS

ST. MARY PARISH SERVICE EXAM POLICE • CIVIL SERVICE EXAM

A written examination will be given in approximately 90 days, on a competitive basis to approved applicants for the purpose of placing names on the competitive employment list for the class of Police Chief in accordance with the provisions of the Franklin Municipal Fire and Police Civil Service Law and the rules of the Franklin Fire and Police Civil Service Board. Application forms and a list of the qualification requirements that must be met for admission to this examination may be obtained from Maizy Trahan, Civil Service Secretary, at the Franklin Police Department located at 508 Second Street, Franklin, LA, or by visiting www.osa.louisiana.gov and printing the 7-page competitive application under testing and employment. Completed applications must be received by Maizy Trahan at the address given above by September 14, 2018. Approved applicants will be notified of the exact date, time and place of the examination at least five (5) days prior to the examination date.

Advised August 19, 22, 26, 29, 2018

ST. MARY LEEVE DISTRICT NOTICE TO BIDDERS

NOTICE IS HEREBY given by St. Mary Levee District that proposals will be received by mail at P.O. Box 2079, Morgan City, Louisiana, 70381, at the office of the St. Mary Levee District, 7327 Hwy 182 East, Morgan City, Louisiana, 70380, or electronically via email to lmccab@smld.org until 5:00 P.M. on Wednesday, September 12th, 2018 at which time proposals will be reviewed for:

LIMESTONE STORAGE AREA

The St. Mary Levee District is advertising for proposals/bids for an outdoor storage area within a two mile radius of the intersection of Hwy 90 and the Wax Lake Outlet. (Lat 29 41' 56.52" N Long 91 22.25' 16" W). The area must be approximately 100,000 square feet with water access, and be able to store approximately 10,000 tons to 20,000 tons of limestone. The area must be cleared, graded level and have

CAJUN AREA AGENCY ON AGING, INC. • PUBLIC HEARING SEPTEMBER 11

Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Tuesday, September 11, 2018, 1:00 pm, Franklin Senior Center, 300 Iberia Street, Franklin, LA.

Advised August 22, 2018

BOARD OF ADJUSTMENTS PUBLIC HEARING SEPT. 10

NOTICE IS HEREBY GIVEN that the St. Mary Parish Board of Adjustments will hold a PUBLIC HEARING on MONDAY September 10, 2018 AT 5:45 P.M. in the Parish Council Meeting Room, Fifth Floor Courthouse, Franklin, Louisiana, for the following purposes:

Capital Growth Buchalter, Inc. for a Variance to deviate from Table 3.5.2C Required Parking and Loading for Commercial Uses to allow for 30 spaces in lieu of the code required 36.4 spaces (9,100 sq. ft./1 space/250 sq. ft.), a Variance to deviate from Table 3.11.1A buffer yard classification from type C to type B for the North property line, a Variance to deviate from Table 3.11.1 a buffer yard classification from type C to type B for the West property line, a Variance to deviate from Table 3.11.1 a buffer yard classification from type C to type B for the South property line, and a Variance to deviate from Table 3.11.1 a buffer yard classification from type D to type B for the East property line, in a General Commercial (GC) Zoned District located at 457, 453, 451, & 449 Hwy. 317, Centerville, LA. Sec. 37 T1 S5 R10E, Parcel Id# 2474541025 00- Lot per South 77.21 ft. No. 2E Diane Luke Nugent EI AI Part per Drawing 6661 Plat 27H 206574 acq. 27H 206574, Parcel Id# 2474541055 00-05 ac tract being por No. 22 Centerville Park Subd. Bk. 4 per Plat 3K 42437 also being por No. 2E Diane Luke Nugent EI AI Part per Dwg. 6661 Plat 27H 206574 acq. 27H 206574, Parcel Id# 2474541021 00-05 ac tract being por No. 23 Centerville Park Subd. Bk. 4 per Plat 3K 42437 also being por No. 2E Diane Luke Nugent EI AI

Dr. "After five" "After five" the car-

country, and they face discrimination in Iran, but they say that hasn't stopped them from playing the music they love.

"This is very hard for all of us, but when we play a song, we become the person that we want to be," bassist Mohammad Rezai said.

Iran is home to one of the world's largest and most-protracted refugee crises. More than 3 million Afghans, including over 1 million who entered without legal permission, live in the Islamic Republic, according to United Nations estimates.

Afghan refugees began arriving in Iran in 1978, following their country's Communist military coup and the subsequent Soviet occupation. The occupation ended in 1989, giving way to

Arkan's music recalls Metallica, not the shredding of "Master of Puppets" but rather the introspective ballad of "Nothing Else Matters." Ebrahim, who said his icon is Metallica frontman James Hetfield, evokes his guitar work in the band's song "Afghanistan."

"Here is Afghanistan, human life is cheap; the way to heaven is from here, killing a human is easy here," he sings.

Jackson's WWI film to premiere

play the guitar leave the country over its economic problems.

Bakhtiari, the band's drummer, left Iran along with other Afghan migrants hoping to reach Europe. After a time in Turkey, he made it to Italy, where he is now jobless.

Rezai, the band's bassist, prefers his work at a nearby tailor shop to practicing.

"I need this money so that my family and I can have an easier life," he said.

For now, Ari-kayn's only audience is those who work in Ebrahim's carpentry shop. On a recent night, the band tore into its song "Stand Up," which challenges the Taliban.

"Stand up and don't let the city be full of burqa-wearing women again," Ebrahim sang. "And stop the sky from turning black from being full of locust."

seeking interested individuals to assist an elderly female client

for sale in Holy Family Cemetery, New Orleans Plaza 4 in

for sale in Holy Family Cemetery, Mausoleum Plaza 4 in courtyard. Sellers moved out of state. \$7,000. (334) 270-1860. Montgomery AL.

Place your classified ad in 12 Louisiana newspapers, with a total circulation of more than 1 million for only \$295. For information about Statewide Advertisement call The Daily Iberian Classifieds at 321-6768.

Place your classified ad in 12 Louisiana newspapers, with a total circulation of more than 1 million for only \$295. For information about Statewide Advertisement call The Daily Iberian Classifieds at 321-6768.

GARAGE SALE

Saturday only, at 2508 Northside Road, 7:00am to 7:00pm. For more information, call 337-369-3300 or 337-981-9891.



HOUSE PETS

Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Tuesday, September 11, 2018, 10:00 am, Center Street Nutrition Site, 415 1/2 Center Street, New Iberia, LA.

Public Notice

(1) BDRM.
spacious, all elec., w/d conn.,
large closets, \$500. 369-3992.

HISTORIC DOWNTOWN

1 bedroom, studio apt. Recently renovated, water included, \$400 per month, 1 month security deposit. Contact Lori at 337-280-6779.

THE BULLY BOY
Each is sized 26" X 23" - great for crab and
crawfish traps, insect proofing, house skirts, etc.

50¢ Each

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Mon.-Thurs. 8:00-4:30 • Fri. 8:00-2:30

Legal Directory

When you are

Service Nightclub
Call 337-367-8464

Call 337-361-0404

Person To Person

The Daily Iberian attempts to screen offers made by our advertisers to ensure that ethical business practices are followed. However, for your

Help Wanted

**St. Mary Parish Water & Sewer
Commission #4**

POSITION OPEN

WATER TREATMENT

Medical

APRN or PA

Apartment For Rent

duplex, stove, fridge, blinds up,
nice, good neighborhood.
516-A Charles St. \$475 mo.
\$475 dep. 364-8863 or
364-2278.

Apartments For Rent

Historic District, newly renovated 2 bedrooms, 2 bath, living, dining, den, hardwood floors. New appliances, washer and dryer in apt., large private extended balcony facing Main St. \$750 monthly. 1 month security deposit.

Mobile Home Lots

Lots Available

New Horizon Mobile Home Park
County living, paved roads, se-
curity lighting, 1 security guard
on site. No homes older than
2000. No deposit required. 2
months' free rent to NEW mo-
nths. **19473-6541.**

LESSONS

Continued From Page 9A

Brumfield left this past spring, Collins was tabbed to take over Brumfield's position.

"I had a couple of offers to stay in St. Landry Parish, but felt that being here in Mamou would be a better fit," said Collins. "When I came and spoke to Coach Brumfield and then saw some of the athletes walking the halls, I didn't see a huge difference between Mamou and the schools that are doing well. In fact, in some cases there are bigger bodies here than other schools."

Now that Collins is the man in charge of the Demon football program, it will be up to him to turn around a team that has won only one game in the last three years.

If he is going to make a difference, Collins will

have to rely on all of those lessons and experiences to get his team on the winning track.

"My philosophy will be a little different than the philosophies of the past coaches here in Mamou," stated Collins. "My job is to make sure that the players and coaches are one hundred percent committed to this program. We definitely all need to be on the same page. The work ethic and the practice pace has to change dramatically for us to have success. The entire make-up from scheme to practice plan to work out schedule will be transformed."

If Collins can do that, maybe, just maybe, those teachable moments will produce results beyond measure.

PARISH

Continued From Page 9A

the last few weeks," said Harper. "They are starting to be more aggressive and they are utilizing the techniques taught to them. Offensively, we were very vanilla in our approach. But, for just running four basic plays, I thought things went well. Defensively, we were quick and did a good job reading our keys."

Pine Prairie head

saw some good things with his young team and commented about it after their scrimmage this past Friday against St. Ed's.

"Our offensive line did a good job of getting JJ (Sims) out in the open," said Prince. "We just have to learn how to carry our feet with us when we block. But, overall, I thought our guys played as well as could be ex-

Continued from Page 11A

Motion carried unanimously.

It was moved by Leisa Deahotal, second by Charles Reed to adopt a resolution in connection with the annual Municipal Water Pollution Prevention Environmental Audit Report (M.W.P.P.) completed for the Town's wastewater treatment system as submitted. Motion carried unanimously.

It was moved by Charles Reed, second by Robin Young to consider an additional item not included on the agenda to allow Ms. Ellen Jack Onwubhagbe to address the Board relative to police / law enforcement concerns. Motion carried unanimously.

Ms. Onwubhagbe then addressed the Board and indicated to the Police Department and Town officials that she has seen a pattern of people entering empty or abandoned houses in the Town; noting that such actions appear to be involving "new" residents who are not from this community." She encouraged the Police Department to take steps to monitor such activity in light of growing drug activity concerns.

A discussion was held on the matter. No official action was taken following discussion.

Following an opportunity for public comment, it was then moved by Charles Reed, second by Leisa Deahotal that there being no further business, the meeting be adjourned. Motion carried unanimously and the meeting was adjourned at 8:27 p.m.

APPROVED:

Ricky Fontenot
Mayor

ATTESTED:

Guy Fuchou
Clerk

082318

Legal Notice

CAJUN AREA AGENCY ON AGING, INC.

Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Tuesday, September 11, 2018, 10:00 am, Martin Luther King Center Nutrition Site, 888 Alton Locks Street, Ville Platte, La.

082318

Legal Notice

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082318

CERTIFICATE OF PUBLICATION

DATE Aug. 23, 20 18

STATE OF LOUISIANA
PARISH OF VERMILION

BEFORE ME THE UNDERSIGNED AUTHORITY, PERSONALLY
CAME AND APPEARED

Kayla Case

WHO, BEING DULY SWORN, DEPOSES AND SAYS:
THAT SHE IS THE

Classified Manager

OF THE ABBEVILLE MERIDIONAL A NEWSPAPER
PUBLISHED AT ABBEVILLE, PARISH OF VERMILION,
LOUISIANA.

THAT THE HERETO ATTACHED NOTICE WAS PUBLISHED
IN EVERY COPY OF EACH ISSUE OF SAID NEWSPAPER IN
THE ISSUES DATED

August 23, 2018

SIGNED Kayla Case
SWORN AND SUBSCRIBED BEFORE ME IN ABBEVILLE,

LOUISIANA, ON THIS 23rd DAY OF

August A.D., 20 18

Theresa Milliman NOTARY PUBLIC
THERESA MILLIMAN #66230

MY COMMISSION EXPIRES _____ AT DEATH

PUBLIC NOTICE

Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Monday, September 10, 2018, 1:00pm, Abbeville Senior Center, 1928 Grassland Avenue, Abbeville, LA.

(August 23, 2018)



THE DAILY ADVERTISER
A GANNETT NEWSPAPER

1100 Bertrand Drive, Lafayette, LA 70506

PHONE: (337) 289-6300

FAX: (337) 289-6418

AFFIDAVIT OF PUBLICATION

CAJUN AREA AGENCY ON AGING, INC.
110 TOLEDO DR
LAFAYETTE, LA 70598

Account No: 3375728940CAJU

Ad No: 0003118684

Ad Total 39.65

PO #: hearing 9/10

I, DIANA FIGUEROA, do solemnly swear that I am the LEGAL CLERK, for THE DAILY ADVERTISER, a newspaper published and printed in Lafayette, in the Parish of Lafayette, State of Louisiana, and that from my personal knowledge and reference to the files of said publication, the advertisement of

3118884 Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Monday,

was published in **THE DAILY ADVERTISER** on the following date(s):

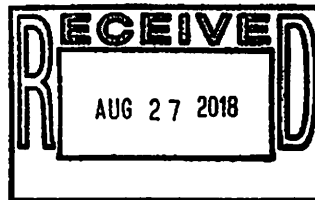
August 24, 2018

DIANA FIGUEROA
LEGAL CLERK

3118684
Cajun Area Agency
on Aging, Inc. will
be hosting a Public
Hearing on their
Area Plan for elder-
ly services. The Pub-
lic Hearing will take
place on Monday,
September 10, 2018 at
1:00 pm, Cajun Area
Agency on Aging, 110
Toledo Drive,
Lafayette, LA.

Sworn to and subscribed before me this 24 day of August, 2018.

NOTARY PUBLIC
MELANIE C. ALTZ ID# 50006301





THE DAILY WORLD
A GANNETT NEWSPAPER

2897 So. Union St. Opelousas, La 70570

PHONE: (337) 289-6300 FAX: (337) 289-6418

AFFIDAVIT OF PUBLICATION

CAJUN AREA AGENCY ON AGING, INC.
110 TOLEDO DR
LAFAYETTE, LA 70508

Account No: 3375728940CAJU

Ad No: 0003118634

Ad Total 25.20

PO #: hearing 9/11

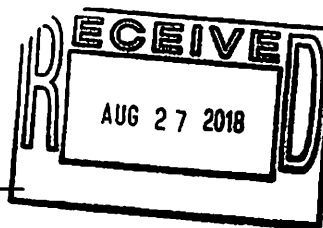
I, DIANA FIGUEROA, do solemnly swear that I am the LEGAL CLERK, for THE DAILY WORLD, a newspaper published in ST. LANDRY, in the Parish of ST. LANDRY, State of Louisiana, and printed in Lafayette, in the Parish of Lafayette, State of Louisiana and that from my personal knowledge and reference to the files of said publication, the

3118634 Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Tuesday

was published in **THE DAILY WORLD** on the following date(s):

August 24, 2018

DIANA FIGUEROA
LEGAL CLERK



Sworn to and subscribed before me this 24 day of August, 2018.

NOTARY PUBLIC
MELANIE C. ALTZ ID# 50006301



3118634
Cajun Area Agency
on Aging, Inc. will
be hosting a Public
Hearing on their
Area Plan for elder-
ly services. The Pub-
lic Hearing will take
place on Tuesday,
September 11, 2018;
1:00 pm, Opelousas
Senior Center, 2419
James Eaglin Lane,
Opelousas, LA



THE DAILY ADVERTISER
A GANNETT NEWSPAPER

1100 Bertrand Drive, Lafayette, LA 70506

PHONE: (337) 289-6300

FAX: (337) 289-6418

AFFIDAVIT OF PUBLICATION

CAJUN AREA AGENCY ON AGING, INC.
110 TOLEDO DR
LAFAYETTE, LA 70598

Account No: 3375728940CAJU

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I, DEBBIE DAVIS, do solemnly swear that I am the LEGAL CLERK, for THE DAILY ADVERTISER, a newspaper published and printed in Lafayette, in the Parish of Lafayette, State of Louisiana, and that from my personal knowledge and reference to the files of said publication, the advertisement of

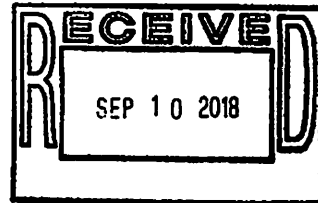
3135160 Cajun Area Agency on Aging, Inc. will be hosting a Public Hearing on their Area Plan for elderly services. The Public Hearing will take place on Thursday

was published in **THE DAILY ADVERTISER** on the following date(s):

September 05, 2018

3135160
Cajun Area Agency
on Aging, Inc. will
be hosting a Public
Hearing on their
Area Plan for elderly
services. The Public
Hearing will take
place on Thursday,
September 13, 2018
at 2:30 pm, Girard
Park Recreation
Center, 500 Girard
Park Drive,
Lafayette, LA

DEBBIE DAVIS
LEGAL CLERK



Sworn to and subscribed before me this 5 day of September, 2018.

NOTARY PUBLIC
MELANIE C. ALTZ ID# 50006301

Section 9

Identification of Priorities

Cajun Area Agency on Aging values the Area Plan and views the document as an important guide for the planning and development of home and community-based services. The planning process was designed to bring interested parties together throughout the planning and service area for the purpose of identifying service needs and priorities. Priorities identified were influenced by a number of factors including, but not limited to, the numbers of persons currently being served and those in need of services, resources available to provide additional services or maintain status quo, service delivery constraints, i.e., number of nutrition sites, costs of operating locations, and changes in the administration of other programs available to older adults.

The following processes were involved to assure public input:

- Eight Public Hearings
- Consumer Surveys
- Professional Surveys
- Community Meeting

In conclusion, the following goals were developed:

- 1. Enhance the quality of life, safety, and security for older adults;*
- 2. Support and promote local efforts to create livable communities for all;*
- 3. Improve visibility and usability of information, services, and resources;*
- 4. Encourage innovative approaches to policy and services through community collaboration and advocacy.*

These above goals summarize the priorities identified:

1. Providing adequate information on services available and how one would access them;
2. Providing adequate access to services, i.e. transportation opportunities;
3. Providing quality services to maintain older adults in their home and community;
4. Providing information to aging partners concerning changing issues on local, state and federal levels; and
5. Provide for a comprehensive long-term, community-based service system.

Cajun Area Agency on Aging will meet mandated target populations by requiring service providers to give priority to older individuals meeting the following criteria:

- greatest economic and/or social need;
- at risk of institutionalization;
- with limited English-speaking ability;
- residing in rural areas;
- cognitive disorders;
- low-income minorities; and
- vulnerable population – frail, living alone.

Section 10

Area Plan Goals and Objectives

The needs assessment undertaken by Cajun Area Agency on Aging for the 2020 – 2023 Area Plan included a review of demographic data and a look at those needs identified for the last area plan cycle. By analyzing the results of the needs assessment in the context of the agency's strengths and recurring needs for the 2017 – 2019 period, four priority goals emerged. These goals are broad in their design to reflect an ideal future vision.

Category #1: Access Services

Narrative: Enabling aging at home and in their communities – strengthen community options that make it possible for older adults to age well and safely in the community through comprehensive supportive and nutrition services.

Goal # 1: Enhance the quality of life, safety and security of older adults by empowering older adults, their families, caregivers, and other consumers through the provision of information and education on their options to live as independently as possible in the community.

Rationale: A coordinated network of home and community-based services supports a person's ability to remain in their home preventing premature institutionalization.

Objective 1.1: Promote the Aging and Disability Resource Center in print and other media.
Ongoing through June 30, 2023.

Objective 1.2: Continue to participate in community outreaches and roundtables, disseminate outreach materials on the availability of long term supports and services.
Ongoing through June 30, 2023.

Objective 1.3: Advocate for increased state and federal funding.
Ongoing through June 30, 2023.

Objective 1.4: To provide Information and Assistance, Outreach and Transportation to eligible consumers, through cooperative agreements using the Older Americans Act, Title III B Supportive Services funds.
Ongoing through June 30, 2023.

Objective 1.5: To work with Councils on Aging to increase the variety of services available at Senior Centers.
Ongoing through June 30, 2023.

Category #2: Community-Based Services

Narrative: Meeting the challenges of funding, programs, policies and needs of the service population allows older individuals to remain independent. Investing is cost effective aging

services by strengthening the Older Americans Act and other supportive services that help older adults live successfully and independently in their homes and community.

Goal # 2: Support and promote local efforts to create livable communities for all.

Rationale: A coordinated network of home and community-based services supports a person's ability to remain in their home preventing premature institutionalization.

Objective 2.1: Continue to enhance the economic security of older individuals through Older Americans Act programs and through public and private partnerships which enable older individuals to have resources to live safely and independently in their own homes and communities.

Ongoing through June 30, 2023.

Objective 2.2: Cajun Area Agency on Aging will work with Older Americans Act service providers to continue to implement a balanced, comprehensive approach to long-term supports and services by providing Congregate Nutrition, Nutrition Education, thereby assisting older adults to live safely in their own homes and communities.

Ongoing through June 30, 2023.

Objective 2.3: Continue to make referrals to community-based organizations (such as Community Action Agency and Project CARE) and faith-based organizations that provide financial assistance for utilities, copays, and medical bills.

Ongoing through June 30, 2023.

Objective 2.4: Continue to promote the Louisiana SeniorRx/Aging and Disability Resource Center which screens consumers and assists them in applying for public benefits such as the Medicare Savings Program, the Limited Income Subsidy, the Supplemental Nutrition Assistance Program, Farmer Market Vouchers, and core Older Americans Act services.

Ongoing through June 30, 2023.

Category #3: In Home Services

Narrative: Services to individuals most in need and least able to advocate for themselves is an expression of value, and a commitment to the greater good of in-home and community services.

Goal #3: Support and promote local efforts to create livable communities for all by improving homebound older adults' access to in-home services through a network of coordinated service providers.

Rationale: A coordinated network of in-home services supports a homebound person's ability to remain in their home preventing premature institutionalization.

Objective 3.1: Cajun Area Agency on Aging will work with Older Americans Act service providers to continue to implement a balanced, comprehensive approach to long-term supports

and services by providing Homemaker, Home Delivered Nutrition, Telephone Reassurance and Visiting, thereby assisting older adults to live safely in their own homes and communities.
Ongoing through June 30, 2023.

Objective 3.2: Cajun Area Agency on Aging will seek out partnerships and meetings with organizations who already successfully reach minority older individuals in the planning and service area. The agency will then partner with other social service and public organizations to target areas of the PSA region where minority older individuals live, who need in-home supportive and/or nutrition services.

Ongoing through June 30, 2023.

Objective 3.3: Cajun Area Agency on Aging will explore the development of an outreach program to provide information and referral/assistance services to target populations identified in the Older Americans Act. The anticipated outcome will be an increase in awareness of home and community-based services.

Ongoing through June 30, 2023.

Category #4: Family Caregiver Support & Supplemental Services

Narrative: Services to individuals most in need and least able to advocate for themselves is an expression of value, and a commitment to the greater good of in-home and community services.

Goal #4: Expand the services available to older adults and their caregivers.

Rationale: A coordinated network of caregiver support services supports a qualifying older adult's ability to remain in their home preventing premature institutionalization.

Objective 4.1: Cajun Area Agency on Aging provide Information and Assistance, In-home Respite and Sitter services to eligible consumers, through cooperative agreements using the Older Americans Act, Title III E Family Caregiver Supportive Services funds.

Ongoing through June 30, 2023.

Objective 4.2: Cajun Area Agency on Aging will continue to educate older adults and their family about long-term care supports and services using printed and electronic media; by collaboration with faith-based communities; and coordination of services with community organizations.

Ongoing through June 30, 2023.

Category #5: Health Promotion and Disease Prevention

Narrative: The process of enabling older adults to increase control over and to improve their health.

Goal # 5: Cajun Area Agency on Aging will increase the number of older adults who are aware of health prevention and disease promotion activities, i.e. "A Matter of Balance," to improve their health status.

Rationale: Health promotion programs aim to engage and empower individuals and communities to choose healthy behaviors, and make changes that reduce the risk of developing chronic diseases and other morbidities.

Objective 5.1: Cajun Area Agency on Aging will continue to provide Older Americans Act Title III D evidence-based disease prevention and health promotion through “A Matter of Balance” to reduce the fear of falling and increase activity levels among older adults.
Ongoing through June 30, 2023.

Objective 5.2: Cajun Area Agency on Aging will raise awareness about healthy behaviors for the older adult population. Examples of communication strategies include participating in health fairs, media information, and newsletters.
Ongoing through June 30, 2023.

Category #6: Long-Term Care Ombudsman Services

Narrative: The mission of the long-term care ombudsman program is to improve the quality of life and care of residents of long-term care facilities.

Goal #6: Cajun Area Agency on Aging’s long-term care ombudsman program is to serve as an advocate on behalf of the residents of long-term care facilities.

Rationale: The Long-Term Care Ombudsman program is vital to providing advocacy to residents of long-term care facilities.

Objective 6.1: The LTC program's goal will be accomplished through: consumer education activities designed to inform and empower long term care consumers.
Ongoing through June 30, 2023.

Objective 6.2: The LTC program will investigate and provide resolution of individual complaints.
Ongoing through June 30, 2023.

Objective 6.3: The LTC program will promote system advocacy that includes legislation and public policy activities, promotion of community involvement in long term care facilities and other activities designed to improve long term care service delivery and oversight.
Ongoing through June 30, 2023.

Category #7: Elderly Protective Services

Narrative: To protect citizens aged sixty (60) and above from abuse, neglect and or exploitation.

Goal #7: To assist the Governor’s Office of Elderly Affairs in preventing the numbers of abuse, neglect and exploitation of vulnerable elderly.

Rationale: Many older adults do not have family present who may be able to protect them from potential abuse, neglect and exploitation. On some occasions, family members are the perpetrators of the abuse, neglect and exploitation.

Objective 7.1: Cajun Area Agency on Aging will work to ensure the personal safety and security of older adults by increasing their knowledge about available programs that protect their rights and aid in the prevention of abuse, neglect and exploitation.

Ongoing through June 30, 2023.

Objective 7.2: Cajun Area Agency on Aging will enhance its relationship with the Governor's Office of Elderly Affairs Elderly Protective Services Unit and provide linkages between said office and the agency's Aging and Disability Resource Center, as well as its OAA Title III service providers.

Ongoing through June 30, 2023.

Section 11

CAJUN AREA AGENCY ON AGING

SUMMARY OF SERVICES UNDER THE AREA PLAN

Services to be Provided	III B	III C	III D	III E	Senior Center	Local	In Kind	Other Funds
Adult Day Care/Health								
Assisted Transport								
Case Management								
Chore								
Congregate Meals		X						
Home Delivered Meals		X						
Homemaker	X							
Information & Assistance	X			X				
Legal Assistance	X							
Nutrition Counseling								
Nutrition Education		X						
Outreach	X							
Personal Care								
Transportation	X							
Counseling								
Crime Prevention Services								
Home Repair/Modification								
Material Aid								
Medical Alert								
Placement Services								
Recreation								
Telephoning	X							
Utility Assistance								
Visiting								
Wellness			X					
Respite				X				
Sitter				X				

Section 12

Disaster Preparedness

This Disaster Preparedness Plan (hereinafter referred to as the “Plan”) shall constitute the general guidelines followed by the Cajun Area Agency on Aging, Inc. (hereinafter referred to as the “AAA”), in the event of a disaster that impacts any or all of the AAA’s Planning and Service Area, which area encompasses the parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary and Vermilion.

It is understood that situations will vary widely from disaster to disaster, and that the AAA’s ability to follow these general guidelines may be affected by a range of factors; however, the purpose of this Plan is to assure that the AAA will, to the best of its ability, continue to function in any type of disaster, in order to support the well-being of citizens aged sixty and over in the eight parish planning and service area.

This Plan is divided into four sections, each addressing a separate component of any disaster: (1) Maintenance of services to senior citizens in the planning and service area; (2) Communications with other agencies in the planning and service area if necessary to the well-being of seniors; (3) Coordination of services with other agencies reacting to the disaster; and (4) Provision of services to seniors from other areas than the planning and service area.

Maintenance of Services to Seniors in the Planning and Service Area (PSA)

In the event of a disaster that impacts senior citizens in the AAA’s PSA, the following chronological steps shall be taken by the AAA as quickly as possibly:

- A. The Executive Director shall determine the area of impact, through contacts with appropriate contractors, local government representatives, and appropriate response agencies, including but not limited to the Homeland Security representative in the affected parish(es), the American Red Cross, the Civil Defense office in the affected parish(es), and any other individuals/agencies deemed appropriate by the Executive Director.
- B. The Executive Director or her designee shall contact contractors in all impact areas to determine what assistance may be needed to support continuation of existing services and what additional services may be necessary in order to ameliorate the impact of the disaster.
- C. The Executive Director shall convene an emergency staff meeting to make specific staff assignments designed to support maintenance of current services to current program participants and provision of new services if necessary.
- D. The Executive Director shall monitor all services, and help local agencies locate additional resources for new and/or temporary needed services.
- E. All AAA staff shall work with contractors and other service agencies to be sure that senior citizens have full access to all available programs.
- F. The Executive Director shall determine when the disaster is at an end, based on the local situation.

Communications with Other Agencies

In the event of any emergency, whether state or federally declared or determined by local officials or local contractors and the AAA, the AAA shall take all steps necessary to maintain full and open communication with other agencies that may be working to meet the needs of seniors and their families during said emergency.

- A. The Executive Director shall designate AAA staff charged with maintaining communication with other agencies, indicating specific agencies which staff are responsible for.
- B. AAA staff shall, to the greatest extent possible, contact those other agencies prior to any disaster situation, in order to build an open and trusting relationship.
- C. In the event of a disaster, AAA staff shall be individually responsible for making immediate contact with their assigned agency(ies) and keeping the Executive Director informed about what those agencies can do to assist the AAA and vice versa.
- D. Following any disaster, appropriate AAA staff shall contact their respective agencies and discuss ways to improve communications in the event of future emergencies, reporting recommendations to the Executive Director and developing methods to improve future communications.

Coordination of Services with Other Agencies During a Disaster

In an effort to make the best use of available resources and to reach the greatest number of seniors and their families in the event of a disaster, the AAA shall, whenever possible, coordinate services with other agencies in the impacted area.

- A. The Executive Director shall identify service agencies in the PSA that might provide disaster services that would benefit senior citizens and attempt to enter into cooperative agreements with those agencies.
- B. The Executive Director shall attempt to convene, at least annually, a meeting of such identified agencies, in order to agree upon a general approach to serving seniors and their families (and such other target groups as the other agencies wish to support) during a disaster.
- C. In the event of an actual disaster, the Executive Director and her designees shall maintain communication with other agencies that might serve seniors and their families in order to assure that needy seniors are receiving all possible services; the AAA shall also make services available, whenever possible, to target groups identified by those other agencies, to the greatest extent legal and feasible.
- D. The AAA shall maintain the most complete possible records of services provided by other agencies to seniors, and of services provided by the AAA and its contractors to non-seniors, in order to obtain the greatest possible reimbursement for appropriate services.

- E. The Executive Director shall make all efforts to obtain full reimbursement for all agencies providing services during a disaster, in order that regular operating funds not be depleted during said disaster.

Provision of Disaster Services to Seniors from Other Areas

In an effort to sustain seniors during a disaster, regardless of the original residence of those seniors, the AAA shall attempt to provide or obtain needed services for all seniors who may be or end up being in the PSA during or after a disaster.

- A. The AAA shall attempt to locate and identify all seniors who may be in the AAA's PSA during and after a disaster, through contacts with other agencies, individuals, and shelter agencies, including but not limited to local churches and the American Red Cross. Seniors so identified shall be notified of available services, including all access information, and asked what other needs they have.
- B. The Executive Director shall immediately begin exploring funding sources to provide or obtain services to displaced seniors.
- C. In the event that resources demand prioritizing of needy seniors during a disaster, residents of the AAA's PSA shall have priority over non-resident seniors; except that, in all cases, the AAA shall serve all needy seniors as long as resources allow.
- D. The AAA shall track all services provided to non-local seniors during any disaster in order to obtain future reimbursement for those services.
- E. The AAA and its contractors shall assist all non-local seniors to return to their own homes or chosen residences following any disaster.

CONTINUITY OF OPERATIONS PLAN

Emergencies are unplanned events that can cause significant injury, or even death, to employees, consumers, or the public, disrupt or close down operations, cause physical or environmental damage, or harm the organization's public image. Cajun Area Agency on Aging, Inc. has a special responsibility to prepare and serve the community to the best of its ability, after a disaster. Part of that responsibility is to develop a continuity of operations (COOP) plan that will allow the agency to prepare and resume service after a natural disaster.

The COOP plan addresses emergencies from an all hazards approach. The COOP is designed to establish policy and guidance to ensure the execution of mission essential functions and to direct the relocation of personnel and resources to an alternate facility capable of supporting operations.

Mission Essential Functions

Critical Operations:

<u>Operation</u>	<u>Staff in Charge</u>	<u>Action Plan</u>
Agency	Shannon Broussard	Determine agency operation capabilities.
Nutrition	Shannon Broussard	Determine service site operation capabilities

Support Services	Lynda Southard	Determine support service capabilities
Support Services	Kathy LaCaze	Determine support service site capabilities
LTC Services	Patricia Broussard	Determine long term care facility capability.

Orders of Succession & Delegation of Authority

Name of individual(s)/position(s) & Contact Numbers in order of Succession:

1. Shannon Broussard/Director (337)277-1577
2. Lynda Southard/Information Specialist (337)280-2581
3. Kathy LaCaze/SenioRx Coordinator (337)652-0858

The above listed individuals have the authority to determine the capabilities of essential program functions. Orders of succession, as noted above, occurs if the Director is unavailable and terminates when the Director becomes available. Those capabilities include office functions, service site closures, and support service availability.

Communications

In the event of a disaster, communications with staff and providers will be accomplished through the use of landlines telephones, cellular telephones, email and if necessary, local media outlets - radio and television. All pertinent telephone numbers will be filed with the Director, Information Specialist and SenioRx Coordinator.

Vital Records and Databases

Essential databases will be copied to jump drives and external hard drives and removed from the physical location in the event of a disaster. Client databases are web-based and maintained in Baton Rouge, Louisiana, Houston, Texas and Lenexa, Kansas. Financial records are stored on an external hard drive and removed from the physical location in the event of a disaster.

Staff records, personnel and payroll records, are stored in locked file cabinets. If necessary, hard copy records will be removed for safekeeping. All accounting records (manual records) will be removed from the agency by the Administrative Bookkeeper. The Director and Administrative Bookkeeper will be responsible for staff records.

Computer equipment will be removed, if necessary. Employees will be responsible for the safekeeping of their individual computer. Employees will store necessary data files on jump drives. Agency software will be stored in a safe location within the physical location of the agency.

Should records be destroyed, we will provide for continuity in the following ways:

- * Accounting records, including payroll, will be reconstructed from manual records. Mary Sanders, CPA, will be contacted for assistance. Laine Guillot (337)316-3547 2nd contact person.

- * Computer Hardware Assistance - AL Neal, CMA Technology Solutions (225)927-9200.
- * Pharmaceutical Assistance Database - Stephanie Thames, Pharmacy Healthcare Solutions (281)441-1803.
- * OAA Consumer Database - WellSky, (800)318-7260.
- * LTC Ombudsman Database - GOEA, (225)342-7100.

Personnel Issues and Coordination

In the event of a disaster, the Director will contact all employees to ascertain capabilities of their assistance in service delivery. Employees will report on the status of their situation and ability to report to the agency's physical location. Should employees not be able to report to the agency, the employee(s) must report to the nearest service provider to aid.

Plan Coordination

The Director will be responsible for communicating the COOP to all employees. In the event that the Director is not available, the Information Specialist will communicate the COOP.

Post Disaster

Depending on the area of the disaster, all employees will be responsible for reporting to work once the physical location is opened. The Director will ask for volunteers to man the telephone before and after normal work hours during the critical post disaster period. The critical post disaster period is defined by the number, frequency and types of requests made by those individuals and providers affected by the disaster.

Funding Continuity of Programs

Funding should not be interrupted by a disaster. However, providers can make requests for an advance on service dollars, if funds are available. Disaster relief funding will be requested immediately from the state and federal government. Providers will be encouraged to apply for Disaster Relief Funds as they become available. Providers are encouraged to request lines of credit from their financial institutions so that services are not interrupted.

Facility Preparation

All equipment will be secured at the 110 Toledo Drive location. Essential equipment will be removed and secured by employees. No flammable materials are stored on site. The facility will be secured and shut down should a disaster affect the area.

The following equipment is located at the 110 Toledo Drive location and remains in working order:

Portable Radio and Extra Batteries
Emergency First Aid Supplies
Flashlights and Batteries

Wrenches and Tools
Fire Extinguishers

Alternate Facilities

Cajun Area Agency on Aging, Inc. does not have an alternate facility. Should the facility be rendered unsafe, employees would be allowed to work out of their residence until such time as an alternate site is located. Agency cellular telephones would be issued to facilitate contacts. The agency subcontracts with providers in an eight-parish area. Employees residing out of Lafayette Parish would work out of provider facilities.

Plan Maintenance

The Director will be responsible for maintenance of the Continuity of Operations Plan. The plan will be reviewed annually to incorporate new technologies, procedures, contact information, etc.

Serving the Community & Consumers in Time of Disaster

Vision of Role of Cajun Area Agency on Aging, Inc. In Time of Disaster

Cajun Area Agency on Aging's role, pre and post disaster, will be to inform its consumers of the availability and ensure the accessibility of supports and services. Cajun Area Agency's service providers will provide a listing of older adults who either live alone or need assistance in evacuating prior to a disaster to the local OEP and Sheriff's Departments. The agency will work closely with local governments, FEMA, Red Cross to coordinate the output of information regarding post disaster shelters, DRC locations, relief assistance, etc. Cajun Area Agency on Aging will be available for attendance at local Disaster Recovery Centers (DRC) to aid individuals applying for disaster relief.

Ensuring Service Continuation through Collaborations

Cajun Area Agency on Aging's responsibility is to ensure that services continue, both, pre and post disaster. Local service providers, councils on aging, will provide a two-day supply of emergency, shelf stable meals during the pre-disaster period. Post-disaster, services will begin as soon as possible. Staff will assess focal points to ensure that locations are safe for consumers. Local providers will coordinate with FEMA and Red Cross to offer alternate relief assistance locations for older adults.

Section 13

Cajun Area Agency on Aging

Title III Request for Waiver of Priority Services (Optional)

Agencies may request a Waiver of Priority Services if it is demonstrated that such service(s) is/are being provided sufficiently to meet the needs in the PSA. Agencies requesting a Waiver must adhere to GOEA Policy §1141.

1. Priority Service(s) for which Waiver is requested: NA

2. Detailed rationale for Waiver Request.

3. Public Hearing record regarding Waiver Request. (See format in Section 8)

4. Assurance that supplemental service funds not utilized due to this request are allocated to the remaining priority services categories.

5. Waivers may be granted for up to 12-month periods and must be requested annually.

Section 14

Governing Board

Joanie Schendel
651E. 17th Street
Crowley, LA 70526
(337)458-1313

Shelly Fontenot
1268 Magic Road
Ville Platte, LA 70586

Fern Davidson
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PO Box 226
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Winnie Broussard, Secretary/Treasurer
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Kaplan, LA 70548
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(337)652-2083

Section 15

Advisory Council Area Agency on Aging Advisory Council Membership

Name	Address	Agency/Group
Janeth Harrington*	111 Shirley Picard, Lafayette, LA 70501	Lafayette Consolidated Government
Mona Cravins*	1005 Jefferson Street, Lafayette, LA 70501	232-HELP/211
Amy Daigle	1825 W Willow, Lafayette, LA 70501	Lafayette Parish Sheriff Office
Karen Rue, RN*	1001 W Pinhook Road, Lafayette, LA 70503	Griswold Home Care
Julie Guillot**	114 W Vermilion, Lafayette, LA 70201	Leading Home Care
Brandon Delafosse	3983 Interstate I-49, Opelousas, LA 70570	Compass Behavioral Health
Jennifer Nugent	217 Rue Louis, 200, Lafayette, LA 70508	Grace Hospice & Palliative Care
Katie Nelson	1815 Terrace Road, St. Martinville, LA 70582	St. Martin Parish Sheriff Office
Mary Bergeron*	2600 Johnston Street, 200, Lafayette, LA 70503	Hospice of Acadiana
Lynette Guidry	202 N Luke Street, Lafayette, LA 70506	VieMed Sleep Apnea Center
Susan Amos*	1401 S State Street, Abbeville, LA 70510	Senior Helpers
Carol Battaglia*	2390 W Congress Street, 7 th Floor, Lafayette, LA 70506	Cardiovascular Center - Southwest
Lulu David	123 N Parkerson Avenue, Crowley, LA 70526	AB Medical Supply
Denise Ferguson*	500 Girard Park Drive, Lafayette, LA 70503	Lafayette Parks & Recreation Program
Amanda Malveaux	114 Exchange Place, Lafayette, LA 70503	Volunteers of America
Leslie Dugas	1803 Jane Street, New Iberia, LA 70563	New Iberia Manor North

Use an asterisk (*) to indicate persons 60 +. Use two asterisks (**) to indicate Chairperson.

Use three asterisks (***) to indicate Chairperson 60 +.

Indicate number of members in each of the following categories:

Category	Number	Category	Number
60 + population	7	Elected Officials	0
Clients of Title III Services	0	General Public	0
Representatives of older persons	5	Representatives of health care provider organizations (includes VA healthcare if there is a VA facility in the PSA)	7
Representatives of minority elderly	16	Representatives of supportive service provider organizations	5

Section 16

Assurances

STANDARD ASSURANCES UNDER THE OLDER AMERICANS ACT (PROVISION OF ASSURANCES BY AREA AGENCIES ON AGING)

The Older Americans Act of 1965, as amended (42 U.S.C. Section 3001, et. seq. hereafter referred to as the Act), requires each Area Agency on Aging to provide assurances that it will develop a plan and carry out a program in accordance with the plan. Each Area Agency on Aging must comply with the following provisions of the Act and written policies, procedures or agreements, as appropriate, must be on file in the Area Agency on Aging office and available for review and approval by Office of Elderly Affairs officials.

- Sec. 306(a)(6)(E)(F)(G) Procedures for Coordination with Program Listed in Sec. 203(b) of the OAA
- Sec. 306(a)(7) Policy for the Coordination of Community-Based Long-Term Care
- Sec. 306(a)(8) Policy Regarding Coordinating of Case Management Services
- Sec. 306(a)(9) Policy to Carry Out the Long-Term Care Ombudsman as Described in Section 307(a)(9)
- Sec. 306(a)(10) Policy for a Grievance Procedure for Older Individuals That are Dissatisfied or Denied a Service Under This Title.
- Sec. 306(a)(11)(A)(B)(C) Policy to Provide or Coordinate Services for Older Native Americans Under This Title with Services Provided Under Title VI
- Sec. 306(a)(12) Procedure to Coordinate Services with Other Federally Assisted Programs as Described in Section 202(b)
- Sec. 306(a)(13)(A)(B)(C) Provide assurances that area agency will maintain the integrity and public purpose of services, provide identity of contracts, demonstrate that the quantity and quality of the services are enhanced as a result of such contract or relationship.
- Sec. 306(a)(14) Assurance is given that preference in receiving Title III services will not be given to any individual as a result of a contract or commercial relationship that is not to implement Title III.
- Sec. 306(a)(15) Provide assurances regarding use of funds
- Sec. 306(a)(16) Self Directed Care

Sec. 306(a)(17)(a)(b) Emergency Preparedness, Waiver Request Due to Adequate Supply, State Agency May
(c)(d)(e)(f) Enter into Agreements to Administer Programs, Legal Assistance Privacy Requirements, and State Agency Withholding of Funds as a Result of Failure to Comply

Cajun Area Agency on Aging agrees to adhere to the Assurances listed above in accordance with all rules and regulations specified under the Act, as amended, and are hereby submitted to the Governor's Office of Elderly Affairs.


AREA AGENCY ON AGING DIRECTOR

10/11/18
DATE

The Area Agency Advisory Council on Aging has had the opportunity to review and comment on the Area Plan on Aging.


CHAIRPERSON, ADVISORY COUNCIL

10/11/18
DATE

The governing body of the Area Agency has reviewed and approved the Area Plan on Aging.


CHAIRPERSON, BOARD OF DIRECTORS

10/11/18
DATE

FORM HHS 690 (Assurance of Compliance)

Section 17

VERIFICATION OF INTENT

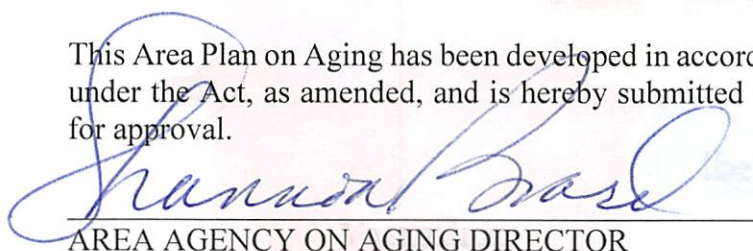
Cajun Area Agency on Aging

This Area Plan on Aging for the period July 1, 2019, through June 30, 2023 includes all assurances and provisions required by the 2000 Older Americans Act Amendments (the Act).

The Area Agency on Aging identified will assume full authority to develop and administer the Area Plan in accordance with all requirements of the Act and related State policy. In accepting this authority, the area agency agrees to be the leader relative to all aging issues on behalf of all older persons in the planning and service area (PSA). This means that the area agency shall proactively carry out, under the leadership of the Governor's Office of Elderly Affairs, a wide range of functions related to advocacy, planning, coordination, inter-agency linkages, information sharing, brokering, monitoring and evaluation designed to lead to the development and enhancement of a comprehensive and coordinated community-based system to serve each community in the PSA. This system shall be designed to assist older persons in leading independent, meaningful lives in their own homes and communities as long as possible.

CERTIFICATION

This Area Plan on Aging has been developed in accordance with all rules and regulations specified under the Act, as amended, and is hereby submitted to the Governor's Office of Elderly Affairs for approval.

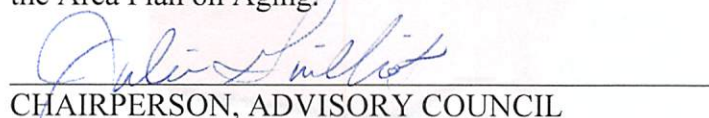


AREA AGENCY ON AGING DIRECTOR

10-11-18

DATE

The Area Agency Advisory Council on Aging has had the opportunity to review and comment on the Area Plan on Aging.



CHAIRPERSON, ADVISORY COUNCIL

10/11/18

DATE

The governing body of the Area Agency has reviewed and approved the Area Plan on Aging.



CHAIRPERSON, BOARD OF DIRECTORS

10/11/18

DATE

Section 18

Needs Assessment Surveys and Tally Forms Community Agency Needs Assessment Survey

We are obtaining information that will be used to determine the needs of the elderly persons (60+) in our community. We are seeking your input as a public/private provider on the needs that your agency encounters. Your answers will be compiled and kept confidential. If you have any questions or would like discuss this survey, please call us at 1-800-738-2256 or (337)572-8940. Please mail or fax this survey to us Cajun Area Agency on Aging, Inc., P.O. Drawer 60850, Lafayette, LA 70596-0850. FAX: (337)572-8974.

Agency:

Address:

Name/Title of Person responding to survey:

1. Are you aware of the services provided by Cajun Area Agency on Aging, Inc.?

_____ Yes _____ No

2. What services does your agency provide to persons 60 years of age or older?

3. On average, how many older persons does your agency serve per month?

Of that number, approximately what percentage is:

_____ % low income

_____ % minority

_____ % rural

4. Are you able to serve all older persons who request assistance from you? List any services that you provide that are needed in greater supply.

5. Are there any areas of the parish and/or region that you cannot reach with your services?

6. What gaps in services have you recognized in the past 12 months (services not provided

by AAA or other community organizations)?

-
7. What service(s) not currently available do you feel the AAA should provide in the future?
-

Under each topic, place a ① by the service you believe is most needed by senior adults, a ② by the second most needed and a ③ by the third most needed.

1. In Home and Community Services:

_____ Personal Care Assistance (help bathing, dressing, eating meals, taking medicines)
_____ Companion/Sitter Care
_____ Adult Day Service (all day supervision and help in a community setting)
_____ Homemaker/Housework Services
_____ Respite Care (personal care services provided to give caregivers a break)
_____ Emergency Call System
_____ Telephone Reassurance (contacting frail persons by telephone on a regular basis)
_____ Home Delivered Meals

2. Health Care

_____ Home Health/Nurse and Nurses Aid
_____ Help in purchasing medications
_____ Dental Care/Dentures
_____ Health Screening (blood pressure checks, diabetes monitoring, foot care)
_____ Eye Care/Eyeglasses
_____ Hearing Aids

3. Other Health Issues

_____ Information on health issues and new medications
_____ Support groups for issues such as grief and loss or caregiving
_____ Counseling, i.e. depression, coping with loss, etcetera
_____ Help and support for alcohol, medication misuse, smoking cessation or gambling

4. Housing

_____ Minor home renovations/repairs
_____ Yard work
_____ Energy assistance

- ☐ Rental subsidy
- ☐ Low interest loans or grants to renovate or purchase home
- ☐ Assisted living facilities
- ☐ Public senior housing
- 5. Financial
 - ☐ Assistance with writing checks, bill payments, and budgeting
 - ☐ Assistance with completing Medicare and insurance forms
 - ☐ Assistance with applying for benefits and programs
- 6. Transportation
 - ☐ Transportation for medical appointments, shopping, visiting, etcetera
 - ☐ Transportation to medical specialist and treatment centers outside this area
 - ☐ Setting up a volunteer transportation network
- 7. Education & Recreation
 - ☐ Learning computer basics
 - ☐ Learning to read/write
 - ☐ Exercise, dancing and walking classes or groups
 - ☐ Day trips to museums, historical sites, etcetera
 - ☐ Other classes or activities
 - (suggestions) _____
- 8. Other Services
 - ☐ Legal assistance and representation, i.e. wills, powers of attorney, etcetera
 - ☐ Elder abuse, neglect and financial exploitation services
 - ☐ Crime issues, scams, fraud, personal safety and safety education
 - ☐ Employment information
 - ☐ Congregate meals at a community center
 - ☐ Information and assistance and outreach visits to the homes of senior adults
 - ☐ Information/services for grandparents raising grandchildren
 - ☐ Help with problems in nursing homes

Do you have any comments about services or gaps in services for senior adults?

We are also interested in any comments you have on caregiving issues or problems that families and senior adults are facing.

List the most important service to a senior adult that is not provided in the community or the parish.

Thank You

Community Agency Needs Assessment Tally

1. What was the total number of surveys distributed? 40
2. What was the total number of responses received? 22

In the following categories, survey participants were asked to rank the top three services:

In-Home and Community Services

Personal Care Assistance
Companion/Sitter Care
Homemaker Services

Health Care

Help with purchasing medications
Home Health/Nurse and Nurses Aid
Health Screening

Other Health Issues

Support groups – grief and loss; caregiving
Counseling – depression, coping skills
Help and support – alcohol, medication misuse, smoking or gambling

Housing

Rental subsidy
Energy assistance
Minor home repairs/renovation

Financial

Assistance with completing Medicare and insurance forms
Assistance with applying for benefits and programs
Assistance with writing checks, bill payments and budgeting

Transportation

Transportation for medical appointments, shopping, etcetera
Transportation to medical specialist and treatment centers outside the area
Setting up a volunteer transportation network

Education & Recreation

Exercise, dancing and walking classes or groups
Learning to read and write
Day trips to museums, historical sites, etcetera

Other Services

Information/services for grandparents raising grandchildren
Crime issues, scams, fraud, personal safety and safety education
Elder abuse, neglect and financial exploitation services

SENIOR NEEDS AND SERVICES SURVEY

We are obtaining information that will be used to determine the needs of elderly persons in our area. Please share your views on the need for services for senior adults living in the community by completing this survey. Your responses will be helpful in determining future services for senior adults (60+). Your answers will be compiled and kept confidential. If you have any questions or would like to discuss this survey, please call us at (337)572-8940 or 1-800-738-2256. Please return to Cajun Area Agency on Aging, PO Box 60850, Lafayette, LA 70596-0850.

What is your age?

☐ 60 – 64
☐ 65 – 74
☐ 75 – 84
☐ 85 +

What is your gender?

☐ Male ☐ Female

What is your Zip Code? _____

Check with whom you live:

☐ Alone
☐ With spouse
☐ With children
☐ With relatives
☐ Other _____

Are you giving care to an elderly person?

☐ Yes ☐ No

What is your race or ethnic background?

☐ White
☐ Black
☐ Hispanic
☐ Asian or Pacific Islander
☐ American Indian/Alaskan Native
☐ Other _____

Optional: Would you like the Area Agency to contact you about services available for senior adults and their caregivers?

☐ Yes ☐ No

Name _____ Address _____

Daytime Phone Number _____

Under each topic, place a ① by the service you believe is most needed by senior adults, a ② by the second most needed and a ③ by the third most needed.

9. In Home and Community Services:

☐ Personal Care Assistance (help bathing, dressing, eating meals, taking medicines)
☐ Companion/Sitter Care
☐ Adult Day Service (all day supervision and help in a community setting)
☐ Homemaker/Housework Services

- ☐ Respite Care (personal care services provided to give caregivers a break)
- ☐ Emergency Call System (Lifeline)
- ☐ Telephone Reassurance (contacting frail persons by telephone on a regular basis)
- ☐ Home Delivered Meals
- 10. Health Care
 - ☐ Home Health/Nurse and Nurses Aid
 - ☐ Help in purchasing medications
 - ☐ Dental Care/Dentures
 - ☐ Health Screening (blood pressure checks, diabetes monitoring, foot care)
 - ☐ Eye Care/Eyeglasses
 - ☐ Hearing Aids
- 11. Other Health Issues
 - ☐ Information on health issues and new medications
 - ☐ Support groups for issues such as grief and loss or caregiving
 - ☐ Counseling, i.e. depression, coping with loss, etcetera.
 - ☐ Help and support for alcohol, medication misuse, smoking cessation or gambling
- 12. Housing
 - ☐ Minor home renovations/repairs
 - ☐ Yard work
 - ☐ Energy assistance
 - ☐ Rental subsidy
 - ☐ Low interest loans or grants to renovate or purchase home
 - ☐ Assisted living facilities
 - ☐ Public senior housing
- 13. Financial
 - ☐ Assistance with writing checks, bill payments, and budgeting
 - ☐ Assistance with completing Medicare and insurance forms
 - ☐ Assistance with applying for benefits and programs
- 14. Transportation
 - ☐ Transportation for medical appointments, shopping, visiting, etcetera
 - ☐ Transportation to medical specialist and treatment centers outside this area
 - ☐ Setting up a volunteer transportation network
- 15. Education & Recreation
 - ☐ Learning computer basics
 - ☐ Learning to read/write
 - ☐ Exercise, dancing and walking classes or groups
 - ☐ Day trips to museums, historical sites, etcetera
 - ☐ Other classes or activities: _____
- 16. Other Services

- ☐ Legal assistance and representation, i.e. wills, powers of attorney, etcetera
- ☐ Elder abuse, neglect and financial exploitation services
- ☐ Crime issues, scams, fraud, personal safety and safety education
- ☐ Employment information
- ☐ Congregate meals at a community center
- ☐ Information and assistance and outreach visits to the homes of senior adults
- ☐ Information/services for grandparents raising grandchildren
- ☐ Help with problems in nursing homes

Do you have any comments about services or gaps in services for senior adults?

We are also interested in any comments you have on caregiving issues or problems that families and senior adults are facing.

List the most important service that is not provided in the community or the parish.

Senior Needs/Services Assessment Tally

1. What was the total number of surveys distributed?	<u>925</u>
2. What was the total number of responses received?	<u>434</u>
3. Responses by Age:	
60 – 64	100
65 – 74	182
75 – 84	109
85 +	43
4. Responses by Gender:	
Male	122
Female	312
5. Responses by Household Composition:	
Alone	143
With Spouse	282
With Children	9
6. Responses by Race:	
White	342
Black	83
Other	9

In the following categories, survey participants were asked to rank the top three services:

In-Home and Community Services:

Personal Care Assistance
Homemaker Services
Home Delivered Meals

Health Care:

Help purchasing Medications
Eye Care/Eye Glasses
Health Screening

Other Health Services:

Information on health issues and new medications
Support groups for grief and loss
Counseling – depression, coping skills

Housing:

Minor home renovations/repairs
Energy assistance
Assisted living facilities

Financial:

Assistance with applying for benefits and programs
Assistance with completing Medicare and insurance forms

Assistance with writing checks, paying bills and budgeting

Transportation:

Transportation to medical appointments, shopping, visiting, etcetera

Transportation to medical specialist and treatment centers outside the area

Setting up a volunteer transportation network

Education & Recreation:

Learning computer basics

Day trips to museums, historical sites, etcetera

Exercise, dancing and walking classes or groups

Other Services:

Legal assistance and representation – wills, powers of attorney

Crime issues, scams, fraud, personal safety and safety education

Congregate Meals at a community center